



DOWNTOWN

Healthcare Revenue Cycle Administration Program FAQ's

Q1: What is the Healthcare Revenue Cycle Administration?

A: Healthcare revenue cycle is the entire cycle of patient services. This aspect of healthcare includes the very start of the process for a patient, from making an appointment, registration, checking in to obtaining services, to the final stage of patient service revenue (payment).

Q2: Who is this program for?

A: The Healthcare Revenue Cycle Administration program (HRCA) at Cal State LA is open to anyone looking to jump-start their career in the healthcare field with little or no experience in the area of the healthcare revenue cycle.

Q3: Who are the instructors?

A: Courses are taught by Cedars-Sinai Medical Center professionals (subject matter experts) with over 20 + years of experience.

Q4: Does the program prepare me to get a job?

A: Yes, in addition to mastering the skills needed to obtain a job as a patient accounting representative or revenue cycle specialist, the program will also prepare students to apply, if they choose to, for a paid internship with [Cedars-Sinai Medical Center](#) here in Los Angeles.

Q5: When is the next offering?

A: Spring 2021 is our next offering; our campus will continue to operate remotely and follow current CDC guidelines. Therefore, this course will be offered virtually and not at our Downtown LA campus. The program will run from April 3, 2021 to June 19, 2021.

Q6: What is the program format? Can I receive Continuing Education units?

A: The program length is 12 weeks total. Classes will be administered via live Zoom sessions, Saturdays from 8:30 a.m. to 11:30 a.m. Recorded lectures and course lessons on a learning management system will also be part of the 45 hours of instruction. Students will receive 4.5 Continuing Education Units (CEU's); 45 hours of instruction.

Q7: What is the cost of this program?

A: The program cost is \$3,495

Q8: Is there financial aid available?

A: Students can apply for a private loan; federal aid is not available since this program is not for university credit.

Q9: Are there any funding resources available to help pay for the program?

A: If you are unemployed, underemployed, or seeking a career change, you may be eligible for support from a local American Job Center in your area. Career and training services through these centers assist people with career counseling, referrals to job training programs, job placement, and support services to include child care, transportation, equipment, and supplies. You can find these centers by searching the Career One-Stop's website:

<https://www.careeronestop.org/LocalHelp/AmericanJobCenters/find-american-job-centers.aspx>

Q10: Is there a payment plan?

A: There is no payment plan at this time. Please contact zgudelm@calstatela.edu for more information on workforce training funding that may be available.

Q11: What supplies or technical requirements are needed for this program?

A: Students will need a computer or laptop, and a reliable internet connection for courses delivered virtually. A webcam and headset or microphone will also be required to actively participate in the class. Attendance to the live lectures through Zoom is necessary as if you were meeting face-to-face.

For any other questions, please contact us at pageprograms@calstatela.edu.

Thank you again for your interest in the program. We look forward to having you join us this coming Spring 2021.