

NON-RETURNER SURVEY

Item #	Prompt	Type	If Multiple Choice or Matrix: Enter response options or scale (with value?)
We noticed that you have not enrolled for Spring 2023. Are you still planning to enroll for Spring 2023 at Cal State LA?			
	Would you like to meet with an advisor?	Multiple Choice	1. Yes 2. No
Yes = Thank you, an advisor will be in touch with you soon. No=Survey Continues			
	Which of the following describes the reason why you did not return to Cal State LA in Spring 2023 (please select all that apply)?	Multiple Choice	1. Was not eligible to return because of grades 2. Could not afford to return financially 3. Job opportunities 4. Struggled to pass classes 5. Transferred to another institution 6. Could not get the classes that I needed 7. Cal State LA does not have the major that I am interested in 8. I did not feel faculty/staff did care about me 9. Personal reasons (e.g., health, family situations) 10. Other
	Do you plan to continue your education in the future?	Multiple Choice	1. Definitely not 2. Probably not 3. Might or might not 4. Probably yes 5. Definitely yes
	Do you plan on returning to <u>Cal State LA</u> to continue your education in the future?	Multiple Choice	1. Probably not 2. Might or might not 3. Probably yes 4. Definitely yes

Item #	Prompt	Type	If Multiple Choice or Matrix: Enter response options or scale (with value?)
	Is there anything that <u>Cal State LA</u> can help you return to school?	Text	