



**Environmental Health**

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**File a complaint**

To report public health issues. Call the Customer Call Center at:

**(888) 700-9995**

Telephone agents are available on Monday - Friday, 8:00AM - 5:00PM









Or visit our [Environmental Health Online Complaint System](#) and [Foodborne Illness Complaint page](#)

**RETAIL FOOD INSPECTION**

- [Responsibilities and Services](#)
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District Surveillance and Enforcement (DSE) is responsible for ensuring that the food provided for human consumption is safe, wholesome, and free of contamination. DSE is responsible for the inspection of more than 26,000 restaurants, 12,000 markets, and 1,200 warehouses.

**Important Info:**

-  [Retail Food Inspection Guide](#)
-  [California Retail Food Code \(Cal Code\)](#)
-  [Summary of Changes to Cal Code](#)
-  [Retail Plan Check Construction Guide](#)
-  [Wholesale Food Inspection Guide](#)
-  [Certified Food Handler Card Law \[ \[English\]\(#\) | \[Spanish\]\(#\) \]](#)
-  [Certified Food Handler Card Law FAQ](#)
-  [Certified Food Handler Card Law Guidelines](#)
-  [Food Safety Tools for Success](#)

**Important Links:**

- [Food Recalls](#)

**RESPONSIBILITIES AND SERVICES:**

- Enforce the California Retail Food Code (Cal Code), Los Angeles County Code, Title 11, and the Sherman Food, Drug, and Cosmetic Law
- Inspect restaurants, markets, and bakeries for adulteration of foods, storage practices, food temperature requirements, equipment condition, and general sanitation
- Respond to complaints regarding possible contamination or adulteration of foods
- Conduct consumer protection inspections at food markets for fat content analysis of ground beef, labeling requirements, and possible adulteration
- Conduct truth-in-menu investigations at restaurants to verify that the food advertised is actually what is being offered
- Closure of food facilities as per Cal Code when an immediate danger to the public health and safety is present
- Assist with recall activities of hazardous foods
- In addition, conduct code enforcement and inspection activities at the following:
  - Temporary food facilities
  - Certified Farmers' Markets
  - Illegal vendor operations
  - Swap meet prepackaged food stands
  - Summer feeding and senior

**Pay for your Public Health Permit or License**

**To pay for your Public Health Permit and/or License using your Credit Card (Visa, MasterCard, American Express, or Discover), Debit Card, or Electronic Check (ECheck), please visit our [Payment Portal](#).**

A convenience fee per transaction will apply. The convenience fees for Credit Card, Debit Card, and Electronic Check are 2.25% of payment, \$1.49, and \$0.95 respectively. Please have your Account ID and your Facility ID numbers from your billing statement ready. Payment will only be accepted online for the total amount owed on an account. Terms and Conditions apply. For more information about Permit and License Billing, please visit our [Payment information page](#).

**Areas of Interest**


- [Air Quality](#)
- [Beaches and Fresh Water Swim Areas](#)
- [Body Art](#)
- [Chemical Hazards](#)
- [Community Events](#)
- [Emergency Preparedness and Response Unit](#)
- [Food](#)
- [Housing](#)
- [Landfills](#)

### Useful Links

- [About Environmental Health](#)
- [EH Organization Chart](#)
- [EH Reports & Publications](#)
- [Health Advisories](#)
- [Employment](#)
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feeding sites

#### REQUIREMENTS FOR RETAIL FOOD FACILITIES

- [Information on Posting Requirements](#)
- [Definition of a Food Facility](#)
- [Retail Food Inspection Guide Revised \(May 2011\)](#) 

#### CONTACT US

For questions or complaints, contact the Environmental Health Hotline at (888) 700-9995.

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### How to Find Us

County of Los Angeles  
 Department of Public Health  
 Environmental Health  
 5050 Commerce Drive  
 Baldwin Park, CA  
 91706  
 (888) 700-9995



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### Lead Hazards

### Pests





### Public Pools

### Recycled Water

### Septic Tanks

### Water Wells

### Popular Links

- ▶ [2015-2016 License/Permit Fees](#) 
- ▶ [Beware: Health Inspector Imposters](#) 
- ▶ [Body Art](#)
- ▶ [Booklets/Guides:](#)
- ▶ [Certified Food Handler & Manager:](#)
- ▶ [Community Events](#)
- ▶ [Cottage Food Operation](#)
- ▶ [Facility Ratings](#)
- ▶ [Facility Closures last three months](#)
- ▶ [Food Recalls](#)
- ▶ [All Recalls on 2016:](#)
- ▶ [Guidelines for Safe Food Donation](#) 
- ▶ [Inspect Your Home Kitchen](#)
- ▶ [Mobile Food Facility Route Sheet](#) 
- ▶ [Motion Picture Catering Operation Permit](#)
- ▶ [Pet Dogs in Outdoor Dining Areas](#) 
- ▶ [Plan Check Guides:](#)
- ▶ [Radiation:](#)

▶ [Swimming Pool Inspection Details](#)

▶ [Swimming Pool Closure List](#)

▶ [What to Expect as a Food Operator](#) 

**Deputy Director for  
Health Protection**

**Angelo J. Bellomo  
Biography**

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