

California State University, Los Angeles

Department of Public Safety

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NUMBER:	I-14	APPROVED:	
		Gregory D. King Chief of Police	

EFFECTIVE: May 1, 2007

SUPERSEDES: 1/1/2001 Revised/Reviewed: May 1, 2010

SUBJECT: Stolen Vehicle Logging Procedures

I. PURPOSE:

To establish a policy and procedure for the handling of stolen, stored, and impounded vehicle information by the University Police Dispatchers and Records personnel.

II. POLICY:

- A. All employees performing University Police Dispatcher and Records personnel duties will adhere to the following procedures.
- B. The Dispatcher on duty for a particular shift during which arises any stolen, stored, and/or impounded vehicle activity, will make every attempt to complete all required computer and log entries, paperwork, etc. prior to the end of watch.
- C. Records personnel will make every attempt to complete all stolen, stored, and/or impounded vehicle report reviews, to follow-ups, etc. during his/her next on-duty day following the date of the original incident.

III. DEFINITIONS:

- A. <u>CLETS</u>. California Law Enforcement Telecommunications System (CLETS) refers to the computerized system by which law enforcement agencies may enter and retrieve information from the Criminal Justice Information System (CJIS).
- B. <u>SVS</u>. Stolen Vehicle System (SVS) refers to the CJIS file containing information pertaining to stolen and stored vehicles, vehicle parts, license plates, etc.
- C. <u>Stolen Vehicle Log</u>. Refers to the binder utilized by the department Dispatchers and Records personnel to log and maintain stolen vehicle information. The Stolen Vehicle Log is divided into five (5) sections:
 - 1. CSULA Stolen Vehicles;
 - 2. CSULA Vehicle Stored and Impounded Vehicles;
 - 3. Outside Agency Recovered Stolen Vehicles;
 - 4. Lost/Stolen License Plates; and
 - 5. Tow Company Rotation log.

D. <u>Vehicle Release Form</u> (CHP Form #180, Rev. 2/99). Refers to the copy of a stolen, stored, or impounded vehicle report, which may be later utilized to authorize a release of a vehicle from the location of storage.

IV. PROCEDURES:

- A. CSULA stolen or impounded vehicles.
 - 1. The Dispatcher will:
 - a. Assign a crime report DR number to the report utilizing the appropriate station log disposition code.
 - b. Make all required entries into SVS per prescribed formats set forth by the State of California Department of Justice (refer to CJIS Manual for appropriate formats).
 - c. Attach all corresponding paperwork (e.g. 10-28, 10-29 printouts, etc.) to the original report.
 - d. Insert yellow copy of CHP Form #180 into the CSULA Stolen Vehicles section of the Stolen Vehicle Log.
 - e. Make copies of all impounded vehicle and outside agency recovered stolen vehicle reports, and insert the copies into the appropriate section of the Stolen Vehicle Log.
 - f. Enter all required information into the appropriate section of the Stolen Vehicle Log.
 - g. Ensure the original report is placed in the "Completed Reports" bin for the Sergeants review.
 - h. Vehicles stored or impounded are towed via tow company rotation.

2. Records personnel will:

- a. Review original report and attached paperwork for complete and accurate entries by the Dispatcher.
- b. Review the Station and Stolen Vehicle Logs for complete and accurate entries by the Dispatcher.
- c. In the case of impounded vehicles, mail required notifications to the registered owners and make appropriate entries into the Stolen Vehicle Log.
- d. Attach any follow-up paperwork received from the Dispatchers and/or Investigators to the original report.
- B. Recovered CSULA stolen vehicles.

- 1. In cases where our agency recovers a vehicle originally reported stolen to our department, the Dispatcher will:
 - a. Remove the CHP Form #180 yellow copy from the "CSULA Stolen Vehicles" section of the Stolen Vehicle Log.
 - b. Make all required entries into SVS to change the vehicle's status in SVS from "stolen" to "recovered".
 - c. Attempt to telephonically contact the vehicle's registered owner and notify of the recovery.
 - d. Advise as to the condition of the vehicle and ascertain whether that the registered owner (R/O) wishes to take possession of the vehicle or have it removed to a storage yard. If notification attempts are unsuccessful, the vehicle will be stored.
 - e. In the case of vehicles that are to be held by our department for fingerprinting, advise the R/O that the vehicle will be held pending further investigation by this agency.
 - f. Further advise the R/O that the Investigators will contact them when the vehicle is clear for release.
 - g. Complete steps <u>e</u> through g below.
- 2. In cases where a CSULA stolen vehicle is found by an outside agency, the Dispatcher will:
 - a. Receive and review the incoming "vehicle locate" Teletype printout.
 - b. Verify that the listed vehicle is a CSULA stolen.
 - c. SVS entry errors may be made by a locating agency and CLETS messages will be incorrectly routed.
 - d. In cases where an erroneous locate message is received, telephonically contact and advise the locating agency.
 - e. Remove the CHP Form #180 yellow copy from the "CSULA Stolen Vehicles" section of the Stolen Vehicle Log.
 - f. Make all required entries into SVS to change the vehicle's status from "locate" to "recovered".
 - g. Attempt to telephonically contact the vehicle's registered owner and notify of the recovery.

- h. Advise the R/O to contact the locating agency for vehicle information (e.g. condition, requirements for release, location of storage, etc.).
- i. In the case of vehicles that are to be held by our department for fingerprinting, advise the R/O that the vehicle will be held pending further investigation by this agency.
- j. Further advise the R/O that the Investigators will contact them when the vehicle is clear for release.
- k. Make a station log entry documenting the recovery of the vehicle and/or receipt of the locate Teletype and whether or not the R/O notifications were completed.
- 1. The station log call code of "FU" is to be used.
- m. Only one log entry per watch is required to document notification attempts.
- n. Advise the oncoming Dispatcher if the R/O was not contacted so those notification attempts may be made during the following shift.
- o. Attach all Teletype paperwork to the report copy along with a note stating the outcome of the R/O notification attempts and place the report in the Record Clerks mailbox.

2. Records personnel will:

- a. Receive and review all recovered CSULA stolen vehicle reports and attached paperwork for accurate SVS entries.
- b. Review the Station and Stolen Vehicle Logs for complete and accurate entries by the Dispatcher.
- c. Forward copies of all reports requiring follow-up activity to the Investigators.
- d. Make necessary R/O notifications in cases where the Dispatcher's attempts are unsuccessful.
- e. Attach all follow-up paperwork received from the Dispatchers and Investigators to the originating report.
- C. Outside Agency Stolen Vehicles recovered by this department.
 - 1. The Dispatcher will:
 - a. Make a station log entry documenting the locate of the vehicle.

- b. Contact the originating agency by using the CLETS HIT Confirmation Request to verify the vehicle's status. A courtesy telephonic notification may be made but is not to be used in lieu of a HIT confirmation request.
- c. Ascertain from the originating agency whether or not they wish to make the recovery via the HIT confirmation request.
- d. In cases where the originating agency wishes to make the recovery, no further action will be taken.
- e. In cases where the originating agency requests this department to make the recovery, steps <u>f</u> through <u>h</u> below will be completed.
- f. Attempt to telephonically contact the vehicle's registered owner and notify of the locate. Advise the registered owner that he/she should report to the University Police Department to obtain a vehicle release (CHP Form #180) prior to responding to the Tow yard.
- g. Issue a crime report DR number to the report.
 - 1. The daily radio log incident code of "VEHREC" will be used whether there is a suspect or no suspect in custody.
 - 2. The daily radio log disposition code of "Crime Report Taken" will be used whether there is a suspect or no suspect in custody.
- h. Make all required entries into the SVS to change the vehicles status from "stolen" to "locate".
- i. Attach all corresponding paperwork to the original report.
- j. Make copies of all recovered stolen vehicle reports and insert into the appropriated section of the Stolen Vehicle Log.
- k. Enter all required information into the appropriate section of the Stolen Vehicle Log.
- 1. Ensure the report is placed in the "Completed Reports" bin for Sergeant's review and approval.

2. Records personnel will:

- a. Review the original report and attached paperwork for complete and accurate entries into the SVS.
- b. Review the Station and Stolen Vehicle Logs for complete and accurate entries by the Dispatcher.
- c. Mail required notifications to the originating agency and R/O and make appropriate entries into the Stolen Vehicle Log.

d. Attach any follow-up paperwork received from the Dispatchers and/or Investigators.

D. Vehicle Releases.

- 1. In conformance with Department Order IV-3, the Watch Commander or Officer in Charge will:
 - a. Have responsibility for handling all requests to release CSULA stored/impounded vehicles.
 - b. Verify that all requirements for the vehicle release have been satisfied.
 - c. Complete all required paperwork to effect a vehicle release.
 - d. Remove the report copy (CHP form #180) of the vehicle to be released from the Stolen Vehicle Log.
 - e. Make a copy of the completed vehicle release form and give that copy to the R/O for presentation to the storage yard.
 - f. Attach all corresponding paperwork (e.g. registration, receipts of fees posted, etc.) to the remaining copy of the vehicle release form and place in the Records Clerk's mail bin.
 - e. Ensure that the on-duty Dispatcher enters all required information into the Stolen Vehicle Log.

V. APPENDICES:

- A. CHP form #180.
- B. Tow Company Rotation log sheet.
- C. CSULA Stolen Vehicle log sheet.
- D. CSULA Stored/Impounded Vehicle log sheet.
- E. Outside Agency Recovered Stolen Vehicle log sheet.
- F. Lost/Stolen License Plates log sheet.

Attachment A.

STATE OF CALIFORNIA

DEPARTMENT OF CALIFORNIA HIGHWAY PATROL

VEHICLE REPORT

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TOW COMPANY ROTATION LOG

Attachment B.

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Date of Tow	Time of Tow	Tow Company	Vehicle License #	Officer	DISP ID#
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CSULA STOLEN VEHICLE LOG

Attachment C.

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Date Stolen	CSLA DR#	Vehicle License #	FCN#	DISP ID#	DATE LOCATED	R/O ADVISED	DISP. ID#

CSULA STORED / IMPOUNDED VEHICLES

Attachment D.

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Date Stored	CSLA DR#	Vehicle License #	FCN#	DISP ID#	DATE Released	Releasing Officer	DISP. ID#

CSULA STOLEN VEHICLE - OUTSIDE AGENCY RECOVERIES

Attachment E.

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Date Located	CSLA DR#	Vehicle License #	Storage Location	R/O Advised	Disp. ID#	Date Released	DISP. ID#

CSULA LOST / STOLEN LICENSE PLATES

Attachment F.

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