

## Welcome, Please Help Yourself

With the adoption of the Student Success Collaborative (SSC), new tools are at the disposal of not only Advisors, but the Advising Center Staff as well. This guide will introduce the Advising Kiosk feature found in the SSC platform.

### What is the Advising Kiosk?

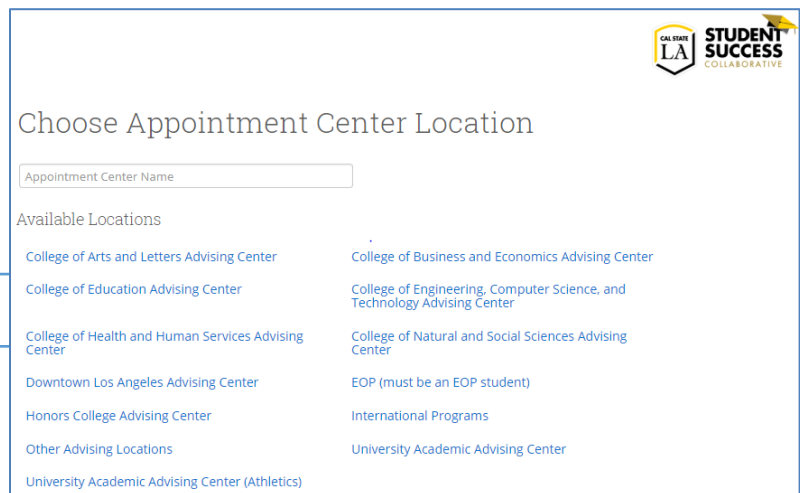
- A self-support service that allows center visitors to check in for an appointments.

### Using the Advising Kiosk.

- Log into the SSC platform as usual.
- Navigate to the bottom right of the webpage, locate the “Additional Modes ▼”.
- Clicking this option to open the various mode selections.
- Select the Advising Kiosk.



- Now choose for which Center this Kiosk is for.
- **As of version 18.1, The Kiosk no long supports appointment scheduling.**



The screenshot shows a web form titled "Choose Appointment Center Location". At the top right is the "CAL STATE LA STUDENT SUCCESS COLLABORATIVE" logo. Below the title is a text input field labeled "Appointment Center Name". Underneath is a section titled "Available Locations" containing a list of advising centers:

- College of Arts and Letters Advising Center
- College of Business and Economics Advising Center
- College of Education Advising Center
- College of Engineering, Computer Science, and Technology Advising Center
- College of Health and Human Services Advising Center
- College of Natural and Social Sciences Advising Center
- Downtown Los Angeles Advising Center
- EOP (must be an EOP student)
- Honors College Advising Center
- International Programs
- Other Advising Locations
- University Academic Advising Center
- University Academic Advising Center (Athletics)

### IMPORTANT.

- After Kiosk mode starts up, Close all browser windows other than the one the Kiosk is running on.
- Keep the Kiosk in a location visible to your front counter staff so visitors do not use it for other purposes.
- If the Kiosk is not functioning properly, contact Enrollment Management Technology at (323) 343-5985