Coolpad Snap Wi-Fi Hotspot Connection Guide

How to set up the Wi-Fi Hotspot

These instructions will walk you through the process of setting up the Coolpad Snap for Wi-Fi hotspot access. For basic troubleshoot, please turn off and then on. If it still doesn’t solve the issue, call Sprint Wireless tech support at 1-800-927-2199 or ITS Help Desk at (323) 343-6170.

1. Once the phone is turned on, press the **OK** button on the keypad to access the menu.

   ![Menu](image1)

   ![Settings](image2)

2. Use the directional buttons on the keypad to navigate up to the **Settings** icon and press **OK**.
3. Use the directional buttons on the keypad to navigate down to the **Device** tab and press **OK**.

4. With **Data usage and Wi-Fi** highlighted, press **OK**.
5. Use the directional buttons on the keypad to navigate down to the **Hotspot & tethering** tab and press **OK**.

![Hotspot & tethering settings](image)

6. Use the directional buttons on the keypad to navigate down to **Wi-Fi hotspot settings** and press **OK**.

![Wi-Fi hotspot settings](image)
7. Use the directional buttons on the keypad to navigate down to **Set up Wi-Fi hotspot** and press **OK**.

![Hotspot Screen]

8. In this window, you will set the network name, security, password, AP band, and the maximum connected users for the Wi-Fi hotspot.

   a. Your first option is the ability to change the network name of your device.

   ![Set up Wi-Fi hotspot Screen]

   b. Select **WPA2 PSK** as the Security option.

   i. Do not use Open as the security option. This option does not provide any encryption, thus all your data will be transmitted in plain text and vulnerable to hacking.
c. Set a secure password for your Wi-Fi hotspot. The password must contain at least 8 characters. Please use a secure password to prevent hacking.
d. Select **2.4 GHz Band** for the **AP Band**.

![Image of Wi-Fi hotspot setup screen](image)

```
Set up Wi-Fi hotspot
least 8 characters.

☐ Show password
Select AP Band
2.4 GHz Band

Maximum Connections
1 user

CANCEL   SAVE
```

e. Select the maximum number of users that are allowed to connect to your Wi-Fi hotspot.

i. If you are the only person who is going to be using the Wi-Fi hotspot, then it is recommended that the maximum connections are set to **1 user**. This will prevent more than one person from connecting to the Wi-Fi hotspot at a time.

![Image of Wi-Fi hotspot setup screen](image)

```
Set up Wi-Fi hotspot
least 8 characters.

☐ Show password
Select AP Band
2.4 GHz Band

Maximum Connections
1 user

CANCEL   SAVE
```

f. When you are finished with each setting, press **SAVE** at the bottom of the window to complete the set-up process. You will be back on the Wi-Fi hotspot setting menu, and the hotspot will automatically switch to on.

![Image of Wi-Fi hotspot setup screen](image)
9. The Wi-Fi hotspot is now configured and active. The hotspot operates just like any other wireless access point, such as the wireless internet access on campus, or a wireless router in someone’s home.

   a. The computer name and wireless MAC address of the connected device(s) will be displayed in the Connected Devices section. If an unauthorized device is connected to your Wi-Fi hotspot, you can click the BLOCK button to remove and block that device from being able to connect to your Wi-Fi hotspot.

   NOTE: The image below has been redacted for security reasons.

If you encounter any issues setting up the Coolpad Snap for Wi-Fi hotspot access or need any additional assistance, please contact Sprint Wireless tech support at 1-800-927-2199 or ITS Help Desk at (323) 343-6170 or helpdesk@calstatela.edu