

FREE WEBINAR (via Zoom)



The **FACES** of reopening during COVID:

The human and emotional impact of this **new normal** of business operations.

Wednesday | August 5, 2020 | 11:30 am - 1:00 pm PT

As businesses make plans to successfully reopen, supporting the human and emotional needs of employees must be regarded as essential. This webinar will provide participants with the necessary tools to effectively implement a solid foundation of employee support, as businesses adapt to our society's new normal.

This free webinar will discuss the realities of re-opening a business during this time of COVID.

Key topics

- Conflict resolution and effective communication
- Diversity and inclusion and its impact on business operations
- Trauma informed practices to support employee well-being
- The reality of providing service to customers or not

Who should attend?

- Small business owners of all industries.
- Employees of small businesses.
- Anyone interested in learning more about this topic.

For more information, visit:

<https://www.calstatela.edu/page/faces-reopening-during-covid-webinar>

In partnership with Extension and International Programs at Cal State Fullerton.



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