

# ASSIGNED ADVISOR

Item #	Prompt	Type	If Multiple Choice or Matrix: Enter response options or scale (with value?)
1	I know who my assigned advisor is.	Multiple Choice	Yes/No
<b>CATEGORY 1: Please indicate your level of agreement with the following statements regarding your experience with your assigned major advisor</b>			
2	<p><b>My advisor:</b></p> <p><b>Availability</b></p> <ul style="list-style-type: none"> <li>Communicates with me at least 2-3 times per academic year</li> <li>Is available when I need help or have a question</li> <li>Reaches out to me to schedule advising appointments</li> <li>Follows up with me after we meet</li> </ul> <p><b>Progress Support</b></p> <ul style="list-style-type: none"> <li>Encourages me to have an active role in planning my academic and career goals</li> <li>Takes the time to explain clear steps or strategies to help me resolve any concerns, issues, or questions</li> <li>Makes an effort to connect me to Cal State LA by sharing campus events with me</li> <li>Refers me to the appropriate campus resources and services as needed (e.g., financial aid, CAPS, tutoring, career center)</li> </ul> <p><b>Rapport</b></p> <ul style="list-style-type: none"> <li>Makes an effort to get to know me and my needs</li> <li>Knows my aspirations (academic, professional, and/or personal)</li> <li>Listens attentively to me</li> <li>Shows interest in my life outside of Cal State LA</li> <li>Encourages me to re-enroll each semester</li> <li>Provides me with accurate and relevant information to keep me on track to graduate</li> </ul>	6 point Likert-Type Scale	Strongly Agree – Strongly Disagree

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3	What were some of the strengths of your assigned advisor in supporting your academic, career, and/or personal goals?	Open Response	
4	Please provide additional feedback on how your assigned advisor can better assist you while at Cal State LA	Open Response	