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Navigate360 Staff Platform: STA 26.3.2 Release Notes

Help Center Manager

5 days ago · Updated

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Parts of Navigate360 Impacted: Navigate360 for Student Success

Training Release Date (Expected): 4 February 2026
Prod Release Dates (Expected): 17 Feb 2026 (Prod A) / 19 Feb 2026 (Prod B)
General Availability Dates: 18 Feb 2026 (Prod A) / 20 Feb 2026 (Prod B)

Release Note Summary: Accessibility improvements, LMS data in Progress Report emails, changes to Navigate360 Reports, and other small improvements and various fixes in the platform. Note that these changes will be released with STA 26.4 for production.

Table of Contents

- [New Features and Enhancements](#)

New Features and Enhancements

Accessibility

As part of our continued accessibility work, Navigate360 has made accessibility improvements and fixes across the Navigate360 for Student Success platform. In this release, the focus is on the Staff Home, Reports, and appointment scheduling. Users may notice slight display changes; however, functionality should not be different.

Navigate360 Staff Platform

Support Widget Moved

The Support Widget where application administrators can submit a ticket and access Live Chat has moved! Users with permission now access it through the icon in the header, rather than the bubble hovering in the bottom right corner. This makes space for the AI Assistant for Staff in a future release. There is no behavior change in the support window once opened.

AI Chat Agent

AI Chat Agent Positioning

The AI Chat Agent window can now be configured to open on either the bottom left or the bottom right of your webpage. To do this, adjust the JavaScript snippet that Navigate360 creates for you to insert. An example of a bottom left icon and the JavaScript instructions appear below.

Admissions at EAB University

About Us   Admissions   Programs   Contact

Admissions Overview

Welcome to the admissions page of EAB University! We are excited to guide you through the process of applying to our esteemed institution.

Application Process

Our application process is designed to be straightforward and user-friendly. Follow these steps to apply:

1. Complete the online application form.
2. Submit your academic transcripts.
3. Provide letters of recommendation.
4. Write a personal statement.
5. Pay the application fee.

Admissions Requirements

To be considered for admission, applicants must meet the following requirements:

- A completed application form.
- A high school diploma or equivalent.
- Standardized test scores (if applicable).
- Minimum GPA requirements.

Contact Us

If you have any questions about the admissions process, please reach out to our admissions office at admissions@eabuniversity.edu.

View Javascript Snippet   ×

Copy the JavaScript snippet and add it to your site to see the AI Chat Agent. To customize the button color, replace the hex value of button_color with your preferred color. You can also control where the button appears by passing button_position: 'bottom-right' or button_position: 'bottom-left'. If no position is specified, the button defaults to the bottom right.

```
1   <script type="module" data-eab-app="kbi">
2   import portal from '                        ;
3
4   const frame = portal.startup({
5     host: '
6     render_to: '[data-eab-app="kbi"]',
7     remote_view: 'run_plan',
8     environment: 'run_plan_qa2',
9     settings: {
10      token:                           ,
11      partner_name: 'sigma3',
12      environment: 'qa2',
13      button_color: '#00355F'
14    }
15  });
16  </script>
```

Copy to Clipboard   Cancel

Campaigns

Printable Nudges in Student Success

Student Campaigns (Appointment Campaigns, Enrollment Campaigns, Messaging Campaigns) and Events now have a **Print** option when creating nudges. This generates a document that can be

printed and mailed to students, or sent to students in another way. An example of the printable nudge creation screen for a campaign is displayed below.

LMS Integration

No Submission Record Status

Partners can now toggle off the value "No Submission Record" on LMS assignments. Reach out to Navigate360TechSupport@eab.com to disable.

Navigate360 Reports

Column Additions and Reordering in Navigate360 Reports for Student Success

We have made some changes to the standard columns in Navigate360 Reports and their placement in Report Results to make it easier for users to see the information they want to see at first.

First, the following columns will be added to Student Success reports if they did not previously have them:

- Minors
- College
- Degree
- Concentration

An example of the Minors column in report results displays below.

These changes apply to the following 26 reports:

1. Academic Plan Utilization
2. Student Compliance to Advisor Plan Report
3. Alerts Report
4. Appointment Campaigns Report
5. Appointment Feedback Responses
6. Appointment Requests Report

7. Appointment Summaries Report
8. Appointments Report
9. Attendance Report
10. Cases Report
11. Check-Ins Report
12. Course Planning Agent Usage Report
13. Enrollment Census Report
14. Students Enrollments Report
15. Event RSVPs Report
16. Journeys Report
17. AI Assistant for Students Usage Report
18. Notes Report
19. Pre-Appointment Responses
20. Progress Report Campaigns Report
21. Progress Reports Report
22. Student Assignments Report
23. Students Report
24. Study Hall Report
25. Survey Report
26. Survey Campaigns Report

Next, we have rearranged columns in reports so that the following standard columns appear first, followed by report-specific columns. The other standard columns (see the article) will appear after the report-specific columns. This helps users see the most relevant report-specific fields in the report output without needing to scroll to the final columns. Existing saved reports will retain their current column order with new columns added at the end of the report.

Appears first:

1. Student Name
2. Student Email
3. Student ID
4. Alternate ID
5. External ID

Report Results

		STUDENT NAME		EMAIL		STUDENT ID		ALTERNATE ID		CUSTOM ATTRIBUTE 1		FAVORITE SPORT	
☐	≡			twostudent@email.test		575804345		575804345					
☐	≡			twostudent@email.test		575804345		575804345					

Appears after report columns (exact order within may vary):

1. Categories
2. Tags
3. Cumulative GPA
4. Student is Active? (Y/N)
5. Classification
6. Majors
7. Minors
8. Assigned Staff
9. Concentration
10. College
11. Degree
12. All Custom Attributes

Report Results

		MAJORS		CLASSIFICATION		ASSIGNED STAFF		CUMULATIVE GPA		STUDENT IS ACTIVE		CONCENTRATION		COLLEGE		DEGREE
☐	≡			Junior (Fall 2021)						Yes						
☐	≡			Junior (Fall 2021)						Yes						

Timeframe Filters in Navigate360 Reports

When users add the *Number of X* filter for Alerts, Progress Reports, and Cases, there is now a sub-filter option to restrict the timeframe for that filter. For example, the user can look for students with more than two alerts as the filter, with the Timeframe filter set to *Last 90 Days* or one of Navigate360's other standard timeframe options and conditions. An example of how this displays in Reports is shown below.

Data Filters ⑦

Filters Logic: Match all Filters (AND) ∨ ⑦   **Results must match ALL filters:** 1

① **Field** ＊   **Condition** ＊   **Value** ＊

  Alerts ✕ ∨   greater than or equal to ∨   2

  ＋ Add Sub-F...

Field ＊   **Condition** ＊   **Value** ＊

Timeframe ✕ ∨   last ∨   90 Days ∨

Progress Reports and LMS Integration

At-Risk Emails to Staff and Students Display LMS Current Course Score/Grade

As part of our continued improvements to Progress Reports with LMS data (for our LMS integration partners), the at-risk template emails sent to staff and/or students now include the LMS Current Course Score and/or the LMS Current Course Grade, depending on your settings. The emails will also use the terminology set by your institution in Global Settings.

Example email samples are displayed below.

At-Risk Email to Staff Member:

A student has been marked at-risk

One of your students has been marked at-risk. Details are included below.

Name of Student

Student ID

Categories

Course Information

Course Evaluated

1 - section-1 - Math

Class Absences

1

Current Grade

C

LMS Current Course Score

55.00%

LMS Current Course Grade

FAILED

Comments

No comment provided.

Evaluation Created By

Support 50008 on 12/18/2025 6:29pm ET

At-Risk Email to Student:

You have been marked at risk.

You have received this email because of a professor evaluation in one of the classes you are enrolled in this term.

Class
1 - section-1 - Math

Current Absences in this Class
2

LMS Current Course Score
55.00%

LMS Grade
FAILED

Evaluated By
Support 50008 on 12/19/2025 2:08pm ET

Special Instructions from Navigate Demo Configurations
you are in risk.

Fixes

Various Fixes

- Previously, there was an issue where Progress Report messages were being sent to students with a sender name of "Unknown" and users tried to update the automated email sender name to fix it. However, Progress Report messages use other sources for the sender name; instead of "Unknown" it will display as being from "Navigate360".
- Fixed an issue where merged users were unable to access their Appointment Campaigns created under their old user ID.
- Ensured that Student Profile Agent respected permissions and was not showing staff users sensitive information.

💬 6

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Yes   No

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Comments

6 comments   Sort by ⌄

Dan Hulseapple   1 month ago   ^

                                                                             2

Characteristically helpful, detailed, and well-documented update!   ⌄

Perhaps one day there will be an update that allows students to sync their external   ⚙
calendars to Navigate the way faculty/staff/admin do. Would be great to have this basic
feature completed before more complex features with less utility are added.

Kara Tumminello (she/her)   25 days ago   ^

                                                                             4

Huge help to have minors and concentration added to reports! If you can have this added as   ⌄
a field in the results of advanced search, you will have many happy users :)   ⚙

Jenna Nobili   5 days ago   ^

Was this released on schedule? We are in prod B and still don't see the report updates in our site. (thank you for the addition of minors!)

0

Erin Doyle Lastowka   EAB Partner Support Team

5 days ago

0

[Jenna Nobili](#) thanks for your comment! The STA 26.3.2 changes detailed here will be released with the [STA 26.4 release](#). I've updated the dates on this article to match the STA 26.4 dates. We expect PROD B release the evening of 2/19.

Abi Burns

5 days ago

0

How do we know which PROD group we are in?

Also, I saw these updates in our training site, but they recently reverted back for some reason.

Erin Doyle Lastowka   EAB Partner Support Team

4 days ago

0

Hi [Abi Burns](#)! Most partners are in the PRODB group but if you reach out to us Navigate360TechSupport@eab.com we can confirm for you. The above updates should all now be in your training site so if anything looks unexpected, we can help you on your email ticket. Thanks!