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## Navigate360 Staff Platform - STA 25.17.2 Release Notes



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**Note.** Expanded merge fields for sending nudges and messages is being removed from the Navigate360 25.17 release and users should see the version as 25.17.2 in their sites.

**Parts of Navigate360 Impacted:** Navigate360 Staff Platform

**Training Release Date:** 14 August (Training)

**Prod Release Dates (Expected):** 18 August (Prod A) / 20 Aug 2025 (Prod B)

**General Availability Dates:** 19 Aug 2025 (Prod A) / 21 Aug 2025 (Prod B)

**Release Note Summary:** Introduction of Student Profile Agent, a new AI feature for all partners. Updates to Knowledge Agent and Web Embed Agent Administration pages for partners with the NavAI module. Fixes and minor enhancements across the platform. This release will be 25.17.1 in production due to late fixes to bugs.

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**Student Profile Agent**

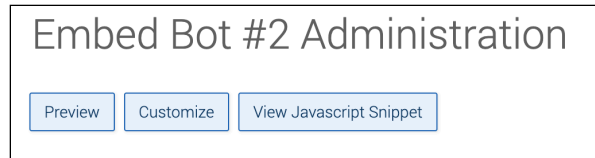
EAB\_Tech

## New Features & Enhancements

### NavAI

#### Web Embed Agent Administration

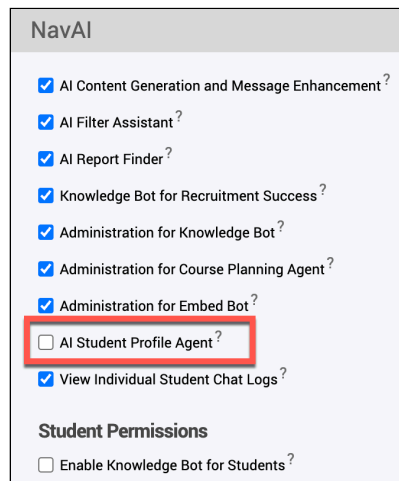
We have made a few changes to the Embed Bot Administration section to make it clear which bot is being worked on. First, the customized name now displays when the user selects an agent to configure. Also, "Embed Bot" no longer display on the Preview button now that the customized name displays on the Admin screen heading.



Other changes include the Documents and Web Sources table not referencing "Embed Bot", including removing the name from the Add Document and Edit Document panel along with the Add Web Source, Edit Web Source, or Details for Web Source panels. These changes help support partners using multiple versions of the Web Embed Agent. For questions about additional Web Embed Agents, reach out to [Navigate360TechSupport@eab.com](mailto:Navigate360TechSupport@eab.com).

#### Student Profile Agent

Navigate360 introduces [Student Profile Agent](#), which staff can use to ask questions about their students and can be used to prepare for appointments, synthesize key student information, or gain updates about a student. Student Profile Agent summarizes key data points about the student with data accessible in V3 reports. This new AI feature is accessible on a Student Profile for users with the *AI Student Profile Agent* permission. By default, this feature is enabled for super users only. Application Administrators can update user role permissions to grant access to the Student Profile Agent to other roles.

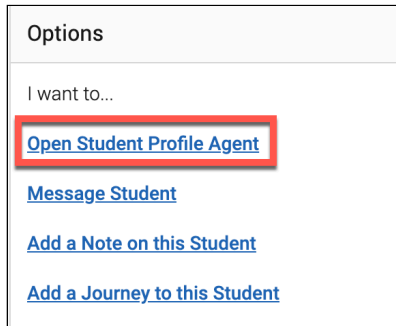


The Student Profile Agent pulls upon three sources to answer users questions: data within V3 reports associated with that student, data in the Conversations tab of the student's profile, and Staff To-Do's. The Student Profile Agent will only return answers with student data to which the user already has access through V3 reports.

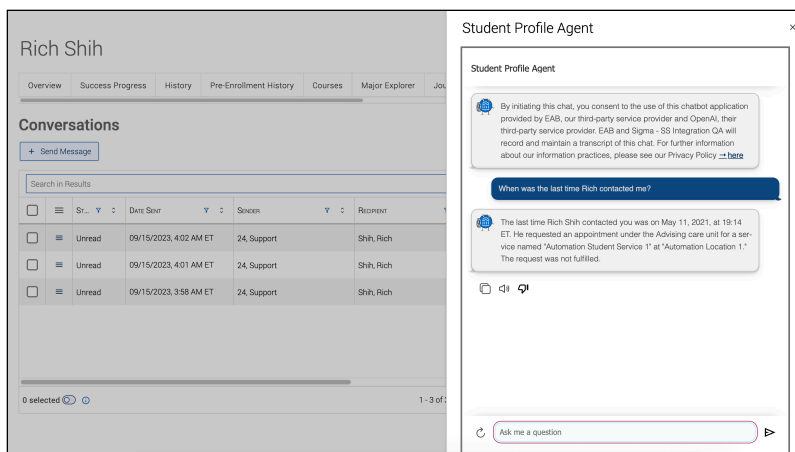
Note that we strongly recommend giving access to Student Profile Agent to users that already have V3 report access, as otherwise staff users do not get the full value of Student Profile Agent. We also recommend that if a staff user can view certain Student Profile data via the student profile but does not have access to the corresponding V3 report that your application administrator give access to the corresponding V3 report with

necessary restrictions so they can take advantage of the Student Profile Agent capabilities.

If a user has access to Student Profile Agent, it appears in the **Options** menu in the Student Profile.



When selected, the Student Profile Agent opens in a new panel. Users can enter questions, which will be answered by the Student Profile Agent.



Staff users with the correct permissions can also add a to-do about the student from the Student Profile Agent.

The [Student Profile Agent Administration](#) article covers the permissions staff users need to view information about the student at length and our recommendations as well.

## Other

Appointment Summary text can now be copied and pasted elsewhere without having to go into Edit Report mode first.

## Fixes

### Various Fixes

- Fixed an issue where Content Templates were loading irregularly across the platform.
- Fixed an issue where an internal user ID was displaying in the Notes Export instead of the expected user ID.
- Fixed an issue where saved V3 reports do not keep boolean values.
- Fixed an issue where Web Source jobs configured on the Knowledge Bot Administration and Embed Bot Administration pages that contained multiple exclude URL sections were not processing successfully.
- Fixed issue where the Select All button when doing an Advanced Search for Mass Edit of Students was not working.

- Fixed the formatting issue with Staff Scheduler column headers.



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Help Center Manager

1 month ago



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**18 Aug 2025:** Added 2 fixes that will be included in the production release, including the Mass Edit of Student button issue. This release should be 25.17.1 in your Navigate360 sites.



Help Center Manager

28 days ago



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**20 Aug 2025:** With the 25.17.2 release/fix, expanded merge tags will be removed from Navigate360 for Student Success.

