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# Navigate360 Staff Platform - STA 25.16.3 Release Notes



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Training Release Date: 30 July 2025

Prod Release Dates (Expected): 4 Aug 2025 (Prod A) / 7 Aug 2025 (Prod B & Mobile) General Availability Dates: 5 Aug 2025 (Prod A) / 8 Aug 2025 (Prod B & Mobile)

Release Note Summary: Expanded send-from options for Campaign nudges, Progress Reports, and Enrollment Censuses. Various fixes. Some features originally planned for this release were made available early as part of 25.15 to ensure timely delivery and a seamless experience. We remain committed to providing you with reliable and efficient updates.



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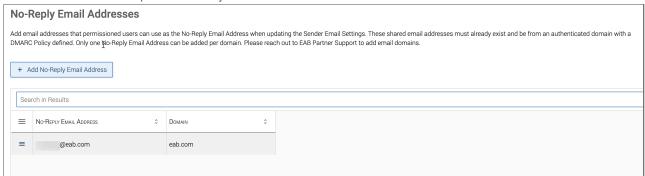
### **New Features & Enhancements**

### **Staff Workflows & Automations**

### Send From Email Options in Campaigns

In order to improve the effectiveness of student messaging, we've enhanced the email sender and reply-to email customization in Navigate360. There is some set up required, explained in the steps below.

- 1. At least one user must have the Allow User to Add No-Reply Email Addresses, located in the Administration drawer on the Edit Role page.
- 2. A no-reply email address must be configured on the Email Domain Settings page on the Administration tab. Only one no-reply email address can be configured per Email Domain configured for Navigate360. Partners must have DMARC authenticated domains to use these expanded settings. Submit a ticket to Partner Support (Navigate360TechSupport@eab.com) to get this process started, as reply-to addresses are limited to authenticated domains to improve deliverability.



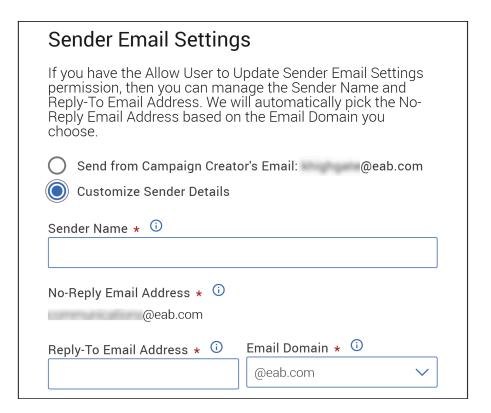
Users/roles must have the Allow User to Send from Shared Email Addresses in Student Success permission in the Administration section to use this feature.

Allow User to Add No-Reply Email Addresses
Allow User to Update Sender Email Settings in Student Success

When creating nudges for Appointment, Enrollment, and Messaging Campaigns, the *Sender Email Settings* section has expanded options for users with access, as shown below.

# Sender Email Settings If you have the Allow User to Update Sender Email Settings permission, then you can manage the Sender Name and Reply-To Email Address. We will automatically pick the No-Reply Email Address based on the Email Domain you choose. Send from Campaign Creator's Email: @eab.com Customize Sender Details

If the user customizes the sender details, fields appear for the campaign creator and reply-to email address.



The user adds Sender Name, Reply-To-Email Address, and the Email Domain. The no-reply email address will be filled in automatically based on what has been set in Email Domain Settings.

Once entered, this information appears on the Verify & Start page for each nudge.

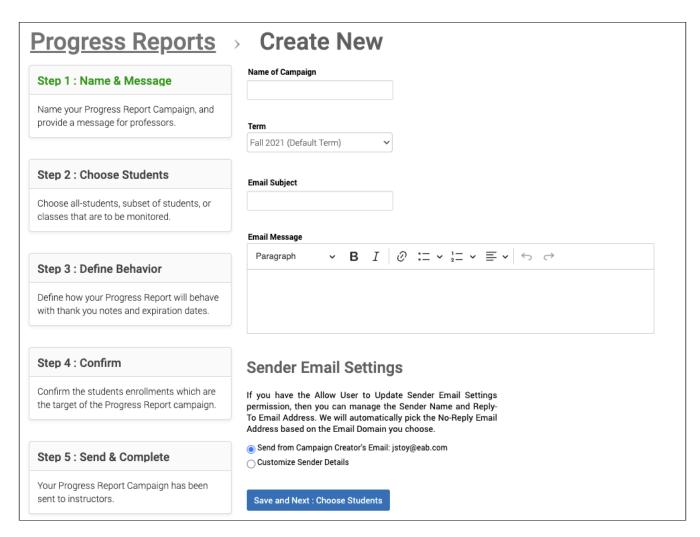


# Send From Options for Progress Reports and Enrollment Censuses

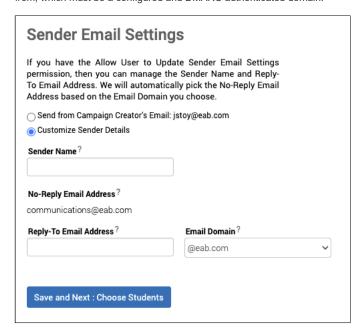
Users now have the option to send Progress Reports and Enrollment Censuses from the no-reply email address configured on the Email Domains page in Navigate360 for Student Success.

Once the feature is configured, it is available for Progress Report Campaigns and Enrollment Census Campaigns.

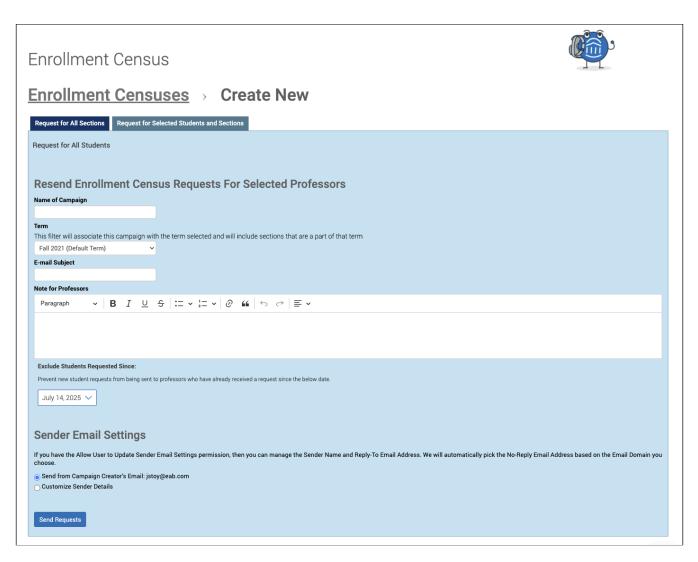
For Progress Reports, this can be set on the first page of building a campaign, in the Sender Email Settings section.



When **Customize Sender Details** is selected, the user can customize where the Progress Report campaign comes from. The **No-Reply Email Address** is preset, but the user can enter the Sender Name, the Reply-To Email Address (the part before the @), and the domain the email comes from, which must be a configured and DMARC authenticated domain.



For Enrollment Census campaigns, the **Sender Email Settings** section is also on the first, Create New page.



When you select Customize Sender Details, the detail fields appear.



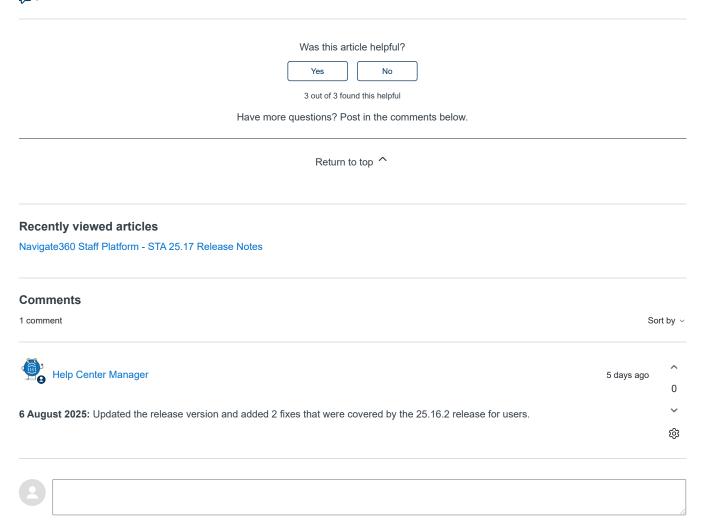
As with Progress Report Campaigns, the user can customize where the Enrollment Census comes from. The **No-Reply Email Address** is preset, but the user can enter the Sender Name, the Reply-To Email Address (the part before the @), and the domain the email comes from, which must be a configured and DMARC authenticated domain.

## **Fixes**

### **Various Fixes**

- Fixed an issue where the Enrollment Campaign page was showing students not included in the campaign in the Students Already Enrolled list.
- Fixed an issue where Google Calendar was not syncing with Navigate360 for Student Success correctly.

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