

## **Senate Resolution Calling for an Ombudsperson at Cal State LA**

Whereas Cal State LA lacks effective mechanisms to help faculty, staff, and students access fair and equitable resolutions to conflicts and concerns that may arise in the course of our work;

Whereas several CSU campuses have previously had Ombudsperson positions (Chico, Fullerton, Los Angeles, and San Jose), and some campuses currently have one or more Ombudsperson positions ([Bakersfield](#), [Cal Poly San Luis Obispo](#), [Cal Poly Humboldt](#), [Channel Islands](#), [Cal Maritime](#), [Long Beach](#), [San Bernardino](#), and [San Marcos](#));

Whereas the Academic Senate of the CSU (ASCSU) passed a [resolution](#) calling on every CSU campus to hire ombudspersons;

Whereas an Ombudsperson would provide more support to faculty, students, and employees as Cal State LA works to amplify and promote antiracism and social justice on campus;

Whereas Ombudspersons provide support to members of the campus community that is confidential, neutral, informal, and independent of other campus offices;

Whereas the creation of Ombudsperson positions at Cal State LA would provide an additional resource to support a positive campus climate and fairness and equity on campus;

Be it resolved that the Academic Senate of Cal State LA calls upon the campus to establish two Ombudsperson positions on campus, one to serve the needs of employees and another for students, and be it further;

Resolved these Ombudsperson position(s) require appropriate training in Ombudsperson tasks, duties, and responsibilities, including conflict resolution and mediation, based on standards provided by the International Ombuds Association and the United States Ombudsperson Association.