MEMO



Date:	March 19, 2020/August 31, 2020
To:	Veena Prabhu, Chair, Academic Senate
From:	Heidi Riggio, Chair Faculty Policy Committee
Copies:	N. McQueen, J. Lazo-Uy, R. Roquemore, V. Salcido, J. Dennis
Subject:	Proposed Policy Modification for Chapter VI (Section B) of the <i>Faculty Handbook</i> FPC 19-9.4: Evaluation of Permanent Instructional Faculty

In February 2020, a faculty member brought to FPC a concern that when faculty who are eligible for promotion to the rank Professor forgo that promotion opportunity and instead apply for promotion at a later date, those faculty are sometimes expected to have completed greater accomplishments to be awarded promotion than other candidates being evaluated for promotion at the same time. In this way, waiting a year or two (or more) to apply for promotion to Professor is often detrimental to the faculty candidate, resulting in their being expected to achieve even more than other faculty who are promoted to Professor. These faculty sometimes languish as Associate Professors for many years (or perhaps permanently) merely because they took a year or two (or more) longer to achieve sufficient accomplishments for promotion to Professor. FPC revised the policy on Evaluation of Permanent Instructional Faculty so that faculty are not penalized for delaying promotion to Professor and are instead evaluated fairly and in comparison to other faculty being considered for promotion at the same time, as indicated in the existing policy.

FPC deliberated about FPC 19-9.4 at its meetings February 17 and 24, and the meeting of March 2, 2020. FPC voted to approve the policy modification FPC 19-9.4: Evaluation of Permanent Instructional Faculty on March 2, 2020 and August 31, 2020

The following points summarize the proposed changes to the policy:

Line 150: Deleting the language "five-year" so as to not define the time period.

- Lines 167-168: We include the phrase "except when applying for early promotion to the rank of Professor" to distinguish between faculty applying for early promotion and those applying for promotion later than the typical timeline.
- Lines 168-172: We include language indicating that for faculty to receive promotion, they must demonstrate a level of achievement commensurate that with other candidates recommended for promotion at the same time, regardless of the number of years since earning tenure and promotion to Associate Professor.

1 Evaluation of Permanent Instructional Faculty

2 (Senate: 8/3/76, 5/24/77, 7/28/82[EA], 5/24/83, 11/3/87, 7/25/89, 11/7/89, 8/21/90, 7/30/91,

3 2/4/92, 10/26/93, 5/10/94, 8/22/95, 5/9/00, 5/10/11, 1/24/12, 5/28/13, 12/2/14; President:

4 8/16/76, 6/14/79, 9/8/82, 6/14/83, 6/22/88, 8/16/89, 11/24/89, 11/1/90, 10/7/91, 3/11/92,

5 12/13/93, 6/29/94, 6/24/96, 6/6/00, 7/14/11, 2/23/12, 7/9/13, 1/26/15; Editorial Amendment:

6 9/00, 8/01)

7 Governing documents: Articles 13, 14, and 15 of the Collective Bargaining Agreement between

8 the California State University and the California Faculty Association.

9 In keeping with the terminology utilized in the Collective Bargaining Agreement between the

10 California State University and the California Faculty Association, the term "permanent faculty"

11 shall refer to all probationary (tenure-track) and tenured faculty. This evaluation policy governs

12 permanent instructional faculty. Although librarians, counselors, and coaches fall within the

13 faculty bargaining unit, some aspects of their assignments differ from those of instructional

14 faculty and thus they are subject to specific evaluation criteria. Relevant evaluation policies for

15 each of these groups can be found in their respective evaluation policies elsewhere in this

16 Handbook.

17

Overview

18 The purpose of the University's instructional evaluation policy is to maintain and enhance the

19 high quality of the academic programs at Cal State LA by assuring that all permanent faculty

20 members meet and maintain high standards of performance as teachers, scholars, and

21 members of the campus community. The policy aims to achieve this objective by establishing

22 criteria for fair, thorough, and consistent evaluation of individual faculty members.

23 Evaluations of tenure-track and tenured instructional faculty shall focus on the quality and

24 effectiveness of educational performance, professional achievement, and other contributions

- 25 to the University by the faculty member under review.
- 26 The evaluation of an instructional faculty member is based upon a comprehensive review of the

27 individual's qualities, achievements, and promise during the year or years included in the

28 review period.

29 Attention shall be given to forming a general "profile" or comprehensive estimate of the faculty

- 30 member's performance and special professional interests and accomplishments.
- 31 All reviews shall be based on evidence in the two-part personnel action file, which includes the
- 32 permanent personnel action file (PPAF) and the working personnel action file (WPAF). All
- 33 evaluations will be entered into the faculty member's permanent personnel action file
- 34 (PPAF). The permanent personnel action file (PPAF) is maintained by the University. Reports of
- 35 peer observations of instruction and quantitative summaries of student opinion surveys are

- 36 maintained in the PPAF. The candidate is responsible for providing the following materials to
- 37 his or her working personnel action file (WPAF) before the published date of the file closure: a
- 38 current curriculum vitae, a personnel information form that summarizes and describes the
- 39 candidate's activities and accomplishments during the period under review, and evidence of
- 40 these activities and accomplishments.

41 I. Types of Evaluation

- 42 There are two types of evaluations of permanent faculty members:
- 43 performance reviews, required for retention, tenure and promotion of44 permanent faculty, and

45 periodic evaluations, conducted when an evaluation is required, but in periods 46 in which a faculty member is not under consideration for retention, tenure, or 47 promotion.

- 48 Performance reviews serve the dual purposes of determining whether or not a faculty
- 49 member's performance warrants retention, tenure, or promotion, and of providing the faculty
- 50 member with constructive feedback on his or her performance in the areas under
- 51 review. Periodic evaluations are aimed primarily at providing the faculty member with
- 52 feedback on his or her performance. However, they may be considered in subsequent
- 53 performance reviews.
- 54 Permanent (probationary and tenured) faculty members shall undergo a performance review
- 55 when under consideration for retention, tenure, or promotion. A permanent faculty member
- 56 undergoing a performance review shall be reviewed by the appropriate
- 57 department/division/school peer review committee, the department/division chair or school
- 58 director (if not a member of the department/division/school peer review committee), the
- 59 appropriate college peer review committee, the dean, the Provost and the President.
- 60 A permanent faculty member undergoing periodic evaluation shall be reviewed by the
- 61 appropriate department/division/school peer review committee, the department/division chair
- 62 or school director (if not a member of the department/division/school peer review committee),
- 63 and the dean. Periodic evaluations shall include review of a faculty member's performance in
- 64 all of the same areas as during a performance review.

65 II. Evaluative Standards

- 66 Permanent instructional faculty members at Cal State LA shall be evaluated on the basis of their67 educational performance, professional achievement, and contributions to the University.
- 68 Permanent faculty evaluations shall utilize the following official evaluative terms:

- 69 **Outstanding** - describes truly *exceptional* performance, for a faculty member at the particular 70 rank and career stage.
- 71 Commendable - describes performance that is better than satisfactory and that exceed 72 expectations for a faculty member at the particular rank and career stage.
- 73 Satisfactory - describes performance that meets expectations for a faculty member at the 74 particular rank and career stage.
- 75 **Needs Improvement** - describes performance that does not meet expectations for a faculty 76 member at the particular rank and career stage, in one or more specified areas of concern.
- 77 **Unsatisfactory** - describes performance that is *seriously deficient* for a faculty member at the 78 particular rank and career stage.
- 79 A review that finds a faculty member's performance to be satisfactory or better in all areas shall
- 80 be accompanied by a favorable recommendation for retention, tenure, or promotion, when eligible and not applying early. 81
- 82 An evaluation of "needs improvement" does not preclude a reviewer/review committee from
- 83 recommending retention. To receive a favorable recommendation for tenure and promotion at
- 84 least satisfactory performance must be demonstrated in all three categories.
- 85 A judgment of unsatisfactory in any one area shall entail a negative recommendation for 86 retention, tenure, or promotion.
- 87 **III.** Evaluation Timelines

PERIODIC AND PERFORMANCE REVIEWS FOR PROBATIONARY FACULTY 88

- 89 Initial probationary appointments will normally be for two years. Initial appointments of
- probationary faculty members who are appointed in a term other than fall shall end in spring 90
- term of the second academic year of service. 91
- 92 During the first year of an initial probationary appointment, a faculty member shall undergo a
- 93 periodic evaluation, with the exception of those appointed in spring semester (who will not be
- 94 reviewed in the first [partial] year of appointment). During the second year of an initial
- 95 probationary appointment, a faculty member shall undergo a performance review for
- 96 retention.
- 97 For the purposes of calculating tenure eligibility, the first year shall begin with the first fall term
- 98 in which a probationary faculty member is employed.

- 99 It is possible to receive approval for a one-year extension of the probationary period when
- 100 participating in specified leave programs. Information related to extensions may be found in
- 101 Articles 13.7 and 13.8 of the Collective Bargaining Agreement.
- 102 If found to be satisfactory or better during a performance review for retention, probationary
- 103 faculty members shall be reappointed for subsequent two-year appointment(s) unless they
- 104 have only one year remaining in their probationary period, in which case they will receive a
- 105 one-year appointment. If a probationary faculty member is found to be less than satisfactory,
- 106 he or she *may* receive a one-year appointment. During each year between retention reviews
- 107 probationary faculty shall undergo periodic evaluations.
- Probationary faculty members may request a performance review during any year in whichthey would otherwise receive only a periodic evaluation.
- 110 Consideration for tenure normally occurs during the sixth year of service as a probationary111 faculty member minus any credit toward tenure.
- 112 A faculty member shall not normally be promoted to associate professor and may not be
- 113 promoted to professor during the probationary period. Assistant professors who are awarded
- 114 tenure shall be promoted concurrently to associate professor.
- A faculty member must be employed by Cal State LA and in the current rank for at least twoyears before applying for tenure or promotion to a higher rank.

117 Early Tenure and/or Promotion for Probationary Faculty

- 118 Consideration for tenure normally occurs during the sixth year of service as a probationary
- 119 faculty members minus any credit toward tenure. A probationary faculty member applying for
- early tenure or early promotion shall demonstrate that they have, in a shorter period of time,
- (A) achieved the level of development in all areas of review that is expected of candidates for
- tenure; and (B) established a record of accomplishments that exceeds the standards and levelof performance expected during the probationary period. Probationary faculty members shall
- 124 not be promoted beyond the rank of associate professor. Prior to the final decision for early
- 125 tenure or early promotion, candidates may withdraw without prejudice from consideration at
- any level of review. If a faculty member has applied for *and been denied* early tenure or early
- 127 promotion, the faculty member cannot apply again for early tenure or early promotion while in
- 128 the same rank.

129 Post-Tenure Performance Reviews and Periodic Evaluations

- 130 Once tenured, a faculty member will typically undergo a performance review during the fifth
- 131 year in rank as an associate professor, for consideration for promotion to the rank of
- 132 professor. A faculty member who does not wish to apply for promotion within five years of
- 133 receiving tenure/promotion to associate professor, must undergo a periodic evaluation in the

- 134 fifth year in rank. All tenured professors (at any rank) shall be evaluated at intervals no greater
- than five years. Participants in the Faculty Early Retirement Program (FERP) shall not be
- 136 required to undergo evaluation unless an evaluation is requested by either the FERP participant
- 137 or the college dean.
- 138 Tenured faculty members may be evaluated more frequently at the request of the faculty
- 139 member or the president.
- 140 The faculty member's evaluation for promotion to the rank of professor emphasizes the scope
- 141 and depth of teaching performance, the degree of professional recognition within and beyond
- 142 the University, and the distinctiveness of contributions to the general welfare of the faculty
- 143 members department/division/school, college, and University. Such a review must
- 144 necessarily include a careful evaluation of each individual achievement, with the aim of
- 145 determining its value to the faculty member, the students and the University.

146 Early Promotion for Tenured Faculty Members

- 147 Tenured associate professors may request to be considered for early promotion to the rank of
- 148 professor. Tenured associate professors applying for early promotion shall demonstrate that
- 149 they have achieved, in a shorter period of time, a record of accomplishments that exceeds the
- 150 standards and level of performance that would be expected during the normal five-year period
- 151 of time in rank as an associate professor. A faculty member cannot apply for early promotion if
- they have applied for and been denied early promotion while in the same rank.

153 Review Periods

154 Performance Review Periods:

Review:	Review Period Begins:	Review Period Ends:
Retention review for second year faculty	Date of appointment to probationary position	File closure (fall semester of second year)
Retention (probationary performance review years other than second)	File closure of previous performance review	Current file closure (fall semester of performance review years)
Tenure and Promotion	Date of appointment to probationary position	Current file closure (fall semester of tenure ELIGIBILITY <u>elegibilty</u> year)
Promotion to Professor	File closure of tenure and promotion performance review	Current file closure (fall semester of promotion eligibility year)

155 Periodic Evaluation Periods:

Evaluation:	Evaluation Period Begins:	Evaluation Period Ends:
First year evaluation	Date of appointment to probationary position	File closure (spring semester of first year)
Annual evaluation (probationary years not requiring retention review)	File closure of previous performance review	Current file closure (spring semester of current year)
Post-tenure review	File closure of last review	Current file closure (spring semester of current year)

156 IV. Criteria Governing Evaluations of Permanent Faculty

157 Reviews for retention, tenure, and promotion to associate professor are cumulative in the

158 sense that the progress or growth of the faculty member since joining the faculty is a factor in

evaluation. Generally, the evaluation of a probationary faculty member will take into account

all and only the activities and achievements since the initial probationary

- appointment. Reviews are comparative in the sense that the faculty member is evaluated
- against the quality and effectiveness of performance of colleagues taking into account the
- 163 broad range of activities in which different members of the faculty engage. Performance
- 164 reviews for promotion to the rank of professor are similarly cumulative and comparative i.e.,
- the progress or growth of faculty members while in their present rank is assessed against the
- 166 quality and effectiveness of colleagues' performance, taking into account the broad range of
- activities in which different members of the faculty engage. EXCEPT WHEN APPLYING FOR
- 168 EARLY PROMOTION TO THE RANK OF PROFESSOR, FOR A FACULTY MEMBER TO RECEIVE
- 169 PROMOTION TO THE RANK OF PROFESSOR, THEY SHALL DEMONSTRATE A LEVEL OF

170 ACHIEVEMENT THAT IS COMMENSURATE WITH THAT OF OTHER CANDIDATES RECOMMENDED

171 FOR PROMOTION TO THE RANK OF PROFESSOR, REGARDLESS OF THE NUMBER OF YEARS SINCE

- 172 EARNING TENURE AT CAL STATE LA.
- Permanent faculty members are evaluated on the basis of their performance in the followingcategories:
- 175 A. Educational Performance
- 176 B. Professional Achievement
- 177 C. Contributions to the University.

178 Of the three categories, category A normally shall have the greatest weight. In the case of a

179 faculty member who is appointed or elected to a non-teaching position, special consideration

180 shall be given to performance in that assignment. In such cases, a faculty member should

181 consider preparing an individualized professional plan; the individualized professional plan is

182 described in section V. B.

- 183 Although the criteria governing performance reviews are the same for retention, tenure, and
- 184 promotion cases, reviewers should recognize qualitative differences between these types of
- 185 reviews. This difference, however, is one of degree, not kind, and it may be summed up under
- 186 the concept of growth or progress. At the time of the performance review of the faculty
- 187 member for retention during the probationary period, judgment is based on demonstrated
- 188 growth, performance and promise in categories A, B, and C.
- 189 At the time of candidacy for tenure and/or promotion, however, a faculty member is expected
- 190 to have demonstrated substantive achievements in each of the three areas; promise of future
- 191 growth will not be sufficient to warrant a positive recommendation for tenure or
- 192 promotion. Special consideration will be given to the continuity and growth of the activities
- 193 comprising this total performance.
- **194 Category A, Educational Performance,** consists of two elements:
- 195 1. teaching performance, and
- 196 2. related educational activities.
- Teaching performance includes those activities by the faculty member that directly
 contribute to student learning. Effective teaching can include many pedagogical approaches,
 such as lectures, individual and group exercises, inquiry-based learning, discussion sessions, and
- 200 other techniques. It can also include a wide range of activities such as supervising theses or
- 201 projects; supervising student learning experiences in academic and community based settings;
- 202 collaborating with students on research, performance, artistic, and other projects; mentoring
- 203 students; and tutoring students.
- The evaluation of teaching performance is an assessment of the quality and effectiveness of the
 efforts of faculty members that contribute to student learning. This evaluation must include
 multiple measures:
- a. A summary of the quantitative responses to the "<u>Student Opinion Survey on Instruction.</u>"
- b. Evaluation of teaching performance based upon a peer observation of instruction.
- 209 c. At least one other source of information, such a course syllabi, instructional
- materials, assessment methods, assignments (including field assignments), evidence of
 student work and accomplishments, and signed letters from students.
- 212 2. Related educational activities include, but are not limited to: academic advisement,
- 213 curriculum/program development, programmatic assessment of learning outcomes,
- 214 membership on thesis committees, the development and evaluation of comprehensive exams,
- and other academic support activities that enhance student retention and student
- 216 achievement.
- The evaluation of related educational activities is based upon such items as surveys of student opinions of advisement, student mentoring, tutoring, field activities, etc.; written reports from

- 219 the department/division chair or school director, students, faculty, and/or other individuals
- 220 with first hand knowledge of the faculty member's activities; and other such documentation
- 221 provided by the faculty member regarding participation in program assessment, curriculum
- 222 development, and other related educational activities.

Category B, Professional Achievement, is defined as performance of discipline-related activities
 that include, but are not limited to the following broad areas identified in no particular order:

- Academic and scholarly contributions to the faculty member's profession and field, that are
 externally evaluated and published or formally accepted for publication such as research,
 critical essays and analyses, and theoretical speculations.
- Innovative use of technology, textbooks, and original teaching or testing materials which are adopted for professional and/or instructional use outside the faculty member's department/division/school.
- Inventions, designs and innovations that have been favorably evaluated by authorities
 outside the University.
- Creation, exhibition, performance or publication in the arts or literature. Producing and
 directing events in the performing arts, including visual arts, music, dance, and theatre,
 beyond normal instructional duties.
- Presentations before meetings of scholarly and professional societies, and presentations as
 an invited authority in the faculty member's field before scholarly and professional
 audiences.
- Participation in activities of scholarly or professional societies beyond mere membership,
 such as elective office, fellowship status, committee membership, receipt of special awards,
 organization of symposia, and chairing of conference sessions.
- Receipt of fellowships, grants, contracts or other subsidies and commissions for scholarly activities in the faculty member's field.
- Holding special appointments such as visiting professorships, lectureships, or consultant
 assignments in other academic, scholarly, professional, or governmental institutions.
- Editing or reviewing of scholarly or professional publications.
- Professional practice that utilizes the faculty member's academic expertise.
- Service to one's profession, in such cases where the activity is based on one's disciplinary
 expertise (for example, appointment to a granting agency's review board or service on a
 professional board).
- Community based participatory research, community service, and community based activities that involve the academic expertise of the faculty member.
- In evaluating these contributions as to their relative merits, the quality and effectiveness,
 and not only the quantity of the contributions in category B shall be the primary
 consideration.
- Category C, Contributions to the University, is defined as all other service to the University,
 profession, or community that contributes to the mission and governance of the University
 such as, but not limited to, those activities listed below.

- Contributions to academic governance such as membership and participation in the
 activities of department/division/school, college, university, and system committees, and
 service in administrative capacities.
- Participation in any student, faculty, professional, or community organization or
 engagement in any service to colleges and/or the community or engagement in other
 activities that bring positive recognition to the faculty member and to the University.
- Delivery of speeches, conducting of colloquia, or otherwise conveying information about
 the faculty member's scholarship, profession, field and university to community groups.
- Organization of and engagement in significant university, college and
 department/division/school activities that improve the educational environment and/or
 student, staff, or faculty life, such as organization of retreats, conferences, or orientations.
- In evaluating these contributions in category C as to their relative merits, the quality and
 effectiveness, and not only the quantity of the contributions shall be the primary
 consideration.

273 V. Additional Evaluation Policies

274 A. External Review

- A request for an external review of materials in one's personnel file may be made by any of the
- 276 parties involved in the review. Any request for an external review must be directed to the
- 277 President or his designee and must indicate (1) the extraordinary circumstances warranting
- external review, and (2) the materials to be reviewed. For such a review to take place, the
- 279 faculty member under review must concur with the request for external review. The dean of
- the college shall select appropriate external reviewer(s), with the approval of the President or
- 281 designee and the concurrence of the faculty member under review, and transmit to the
- reviewers the materials to be reviewed. A copy of the relevant parts of this policy shall
- accompany the materials to be reviewed.
- 284 Once the external reviewer(s)' report is received, the file is returned to the initial stage of
- review and the review commences from that level forward with the reviewers' report added tothe permanent personnel action file (PPAF).

287 B. Individualized Professional Plans (IPP)

- 288 Each faculty member shall have the discretion to develop, in collaboration with his or her chair
- or director and the appropriate department/division school personnel committee, an
- individualized professional plan (IPP). Such plans shall specify the candidate's goals and
- 291 objectives and may alter the balance or focus of performance among categories A, B, and C for
- a specified period of time.
- 293 A faculty member may choose to prepare an IPP when either his or her work assignment or
- area of specialization warrants a departure from the usual evaluation criteria, or when the
- 295 faculty member's work is of a nature that it makes it difficult to apply the established

296 evaluation criteria articulated above. Such a plan must indicate the time period during which it 297 will apply to the evaluation of the faculty member's performance. No IPP may be retroactively 298 applied, and in no case shall an IPP exceed three years in duration. However, an IPP may be 299 renewed. An IPP must be approved by the faculty member, the department/division chair or 300 school director, the dean, the Provost and the President. The IPP must indicate (1) the unusual 301 circumstances or work assignment that warrant(s) the creation of the plan, (2) the work plan 302 (and expected outcomes) for the faculty member over the course of the IPP's duration, and (3) 303 where necessary, the criteria by which the faculty member will be evaluated. An individualized 304 professional plan will still require that a faculty member be evaluated in all areas of expected 305 performance. Whenever an IPP is approved, it must be placed in the permanent personnel 306 file. An IPP will be effective upon its approval and will govern only that part of the evaluation 307 period during which it is in place.

308 C. Evaluation of Faculty Active in Interdisciplinary Programs

- 309 When a faculty member with an appointment in a specific department/division/school devotes
- all or part of his or her efforts to instruction in or participates in the development and
- 311 administration of an interdisciplinary program, that faculty member may request an assessment
- of his or her performance in the activities associated with the interdisciplinary program. In that
- case, prior to the file closure date, the coordinator of the interdisciplinary program shall
- 314 provide a written assessment of the contributions of the faculty member to that program for
- the faculty member's permanent personnel action file. This assessment shall be part of the
- 316 evidence upon which the evaluation is based.

317 D. Evaluation of Faculty with Joint Appointment

- 318 The criteria for evaluating faculty with joint appointments shall be consistent with those used
- 319 for comparable evaluations of faculty members appointed to a single
- 320 department/division/school.
- 321 Faculty with joint appointments in two or more departments/divisions/schools or equivalent
- 322 units shall be evaluated either by the peer review committee, in each
- 323 department/division/school or by a joint committee of faculty from each
- 324 department/division/school. If a joint committee is utilized, this committee will consist of
- 325 members of all academic units within which the candidate holds a joint appointment. Each
- academic unit shall elect the committee members representing the unit and each unit shall be
- 327 represented in as close to equal proportion as possible to proportion of the candidate's time
- 328 assigned to that unit. If not a member of the peer review committee, the chair or director of
- 329 each academic unit shall write an independent evaluation. A faculty member appointed in two
- different colleges will be evaluated by the college-level peer review committee in each college
- in which he or she is appointed.

332	College dean(s), in consultation with the faculty member holding a joint appointment and the
333	department/division chair(s) or school director(s), shall determine whether the faculty member

- 334 will be evaluated in each department/division/school or by a joint committee; this
- determination should be made at least 30 days prior to the file closure date for the faculty
- 336 member's first evaluation. In subsequent years, changes to the department/division/school-
- 337 level review process can be effected either at the recommendation of the faculty member with
- dean's approval or at the discretion of the dean after consultation with the faculty
- member. Such changes will become effective for any review cycles beginning 30 days after the
- 340 change is instituted.
- 341 In every case, the department/division/school and college-level recommendations shall be
- forwarded to the respective dean(s) of the college(s) in which an appointment is held; each
- 343 dean shall conduct an evaluation and forward a recommendation to the Provost. For
- 344 individuals holding a joint appointment, the President shall make a single decision regarding
- 345 retention, tenure, or promotion.