

Bulletin UAS1242

**BARISTA**

Casual Worker

UAS - Starbucks

**Salary Range:** \$8.00- \$10.00/Hourly depending on experience.

**Work Schedule:** Part-time up to 29 hours per week. Hours to be determined. Non-exempt position. Position not eligible for benefits.

This job contributes to Starbucks success by providing legendary customer service to all customers. This job creates the Starbucks experience for our customers by providing customers with prompt services, quality beverages and produces, and maintaining a clean and comfortable store environment. The incumbent is responsible for modeling and acting in accordance with Starbucks guiding principles.

**Essential Functions:** Under the direct supervision of the Starbucks General Manager, the duties and responsibilities of the Barista will include but are not limited to: deliver customer service that meets and exceeds customers' expectations; maintains a calm demeanor during periods of high volume or unusual events to keep store operating to standard and to set a positive example; anticipates customer and store needs by constantly evaluating environment and customers for cues; assist with new partner training by positively reinforcing successful performance and giving respectful and encouraging coaching as needed; provides quality beverages, whole bean, and food products consistently for all customers by adhering to all recipe and presentation standards; acts with integrity, honesty and knowledge that promote the culture, and values of Starbucks; and perform other duties as assigned.

**Requirements:** A completed UAS Employment application is required. Ability to learn quickly; understand and carry out oral and written instructions and request clarification when needed; work as part of a team; build relationships; follow Starbucks operational policies and procedures, including those for cash handling and safety and security, to ensure safety of all partners during each shift; and ability to maintain a clean and organized workspace so that partners can locate resources and products as needed. Incumbent must have strong interpersonal skills and must also demonstrate an interest or ability in working in a multicultural/multiethnic environment. Fingerprinting will be taken and checked by the California Department of Justice and FBI.

**Application:**

Review of applications will continue until the position is filled; however, the position may close when an adequate number of qualified applications are received. A completed UAS employment application is required.

<http://www.calstatela.edu/univ/uas/hrmformtemp.php>

You may apply to: [uashr@cslanet.calstatela.edu](mailto:uashr@cslanet.calstatela.edu) or mail to: Cal State LA University Auxiliary Services Inc., 5151 State University Drive, GE 310, Los Angeles, CA 90032-8534.

UAS hires only those individuals lawfully authorized to work in the United States. Americans with Disabilities (ADA) requested accommodations should be made in advance to the UAS Human Resources Department. UAS is an Affirmative Action/Equal Opportunity Employer.