

## **FREQUENTLY ASKED QUESTION**

### **1. Do I have to attend International Student Orientation?**

Yes. Orientation is MANDATORY for all new International Students (freshmen, transfers & graduate)

### **2. What will International Student Orientation cover?**

Information includes: Immigration regulation, Health Center Services & Insurance, Financial Services, Campus Safety, and Academic Success at a US institution on the quarter system, Center for Student Involvement, Testing requirements, Campus tour, and GET (Golden Eagle Territory) registration System tutorial.

### **3. How long is International Student Orientation?**

The Orientation will begin promptly at 8:30 AM. Late arrivals will not be accommodated the day of orientation. Students must then report to International Programs and Services to sign up for a makeup session. \* Student must attend the entire program to receive credit for attendance.

### **4. When should I return the reservation form?**

All payment and reservation forms must be received 10 business days prior to your Orientation date. In order to process all related documentation and to experience a smooth Orientation, please return the Reservation Form in a timely fashion.

### **5. What forms of payment are acceptable?**

Acceptable forms of payment include: cash (in person only), personal check, money order, traveler's cheques and online payments <http://www.calstatela.edu/univ/sfinserv/feepay.htm>

### **6. Where do I send my Orientation Reservation Form and payment?**

The payment and reservation form should be submitted together to the Cashier's Office (see reservation form) if paying by: cash, personal check, money order, or Traveler's Cheques. If paying online, submit proof of payment and the Reservation Form to International Programs & Services (See Reservation Form).

### **7. Will I receive a confirmation of my reservation?**

Yes. After your fee payment and Reservation Form is processed (approximately 10 business days), you will receive an email confirming your Orientation date, time and location along with the copy of the campus map.

### **8. How much does it cost to attend International Student Orientation?**

The Orientation program is US \$60.00. The Orientation fee is non-refundable.

### **9. Will a meal be providing?**

A light continental breakfast will be provided prior to Orientation during the registration period.

### **10. May I bring a guest to attend Orientation/Luncheon?**

No. Orientation is designed for students only and space is limited. However, if you have special needs and must be accompanied for assistance, please call International Programs & Services Office, Jessie Shin at [jshin8@cslanet.calstatela.edu](mailto:jshin8@cslanet.calstatela.edu).

### **11. Who should I talk to about my class schedule and degree requirements?**

Each department has academic advisors who are trained to advise you regarding course selection and program requirements. Please refer to <http://www.calstatela.edu/univ/advise/> for details; also check the Printed Schedule of Classes.

### **12. Who can I ask about housing question?**

You should contact with Housing Services at (323) 343-3800 or visit <http://www.calstatela.edu/univ/housing/>. Refer to <http://www.calstatela.edu/ips/housing.php> for off campus housing information.

#### **IMPORTANT NUMBERS & WEBSITE**

Admission	(323) 343-3190
Cashier	(323) 343-3630
Registrar	(323) 343-3940
Testing Center	(323) 343-3160
University Website	<a href="http://www.calstatela.edu">www.calstatela.edu</a>

#### **CONTACT US**

Please contacts us if you have further questions.  
Email: [internationalstudentsoffice@cslanet.calstatela.edu](mailto:internationalstudentsoffice@cslanet.calstatela.edu)  
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