FAQ  CSU Learn Training: Injury Illness Prevention Program

Trouble Shooting

If you are experiencing problems accessing the training course on CSU Learn, please check the following:

1) Are you using Chrome or Firefox? Chrome or Firefox is suggested for better course stability.

2) Are you using this link: the IIPP training or
   https://csu.sumtotal.host/Core/pillarRedirect?relyingParty=LM&url=app%2Fmanagement%2FLMS_ActDetails.aspx%3FActivityId%3D21236%26UserMode%3D0

3) Are you signed on to CSU Learn?
   a. Sign on to mycalstatela.edu and locate the CSU Learn icon.
   b. Once you are signed onto CSU Learn, go to the search box.
   c. Search: Type in “IIPP”.
   d. Select: Injury and Illness Prevention Program, Curriculum, CALSTATELA

4) Are you registered? Please click on the Register button. Once you register, the Start button will appear.

5) If you are still experiencing problems, please email rmehs@calstatela.edu and provide a screen shot of the issue. We will respond shortly.

   Thank you for your assistance.