### Accessibility Information

**Detail Report**

As of: 06/22/2015 the HP ScanJet Pro 2500 f1 Flatbed Scanner addresses the Section 508 standards as described in the chart below.

VPAT applies to: HP Scanjet Pro 2500 f1 (L2747A)

<table>
<thead>
<tr>
<th>Standard</th>
<th>Reference (36CFR)</th>
<th>Supporting Features*</th>
<th>Remarks*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Software Applications and Operating Systems</td>
<td>1194.21</td>
<td>Partially Supports. Keyboard access exists for functions that can be identified with text labels, with some exceptions. A mouse or other pointing device may be required for some of these functions.</td>
<td>Some items within the device menus, software Setup Menu, Help navigation, and status messages are not in the tabbing order. Status message hot keys may not be available while using a screen reader. Some elements within the setup software may not be accessible by keyboard commands used with a screen reader (i.e., side bar options, page numbers). Some dialogs may require using a mouse or other pointing device.</td>
</tr>
<tr>
<td>Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</td>
<td>1194.21(b)</td>
<td>Partially Supports. HP ScanJet Pro 2500 f1 Flatbed Scanner may interfere with some documented accessibility features of the supported operating systems or other products that follow industry standards.</td>
<td>See Supporting Features information.</td>
</tr>
<tr>
<td>A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive technology can track focus and focus changes.</td>
<td>1194.21(c)</td>
<td>Partially Supports. The current focus is identified visually and audibly, and assistive technology can track focus as it changes, with some exceptions.</td>
<td>Some user interface form elements within the Core Software Installer (CSI) may not be identified by a screen reader (e.g., JAWS).</td>
</tr>
<tr>
<td>Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive technology. When an image represents a program element, the information conveyed by the image must also be available in text.</td>
<td>1194.21(d)</td>
<td>Partially Supports. Some information about user interface elements may not be available to assistive technology. Text equivalents for some program element images may not exist.</td>
<td>See Supporting Features information.</td>
</tr>
<tr>
<td>When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application’s performance.</td>
<td>1194.21(e)</td>
<td>Partially Supports. Images used to identify programmatic elements have consistent meaning throughout the application, with some exceptions.</td>
<td>Some bitmap elements within the Scanner user interface may not be identified by a screen reader (e.g., JAWS).</td>
</tr>
<tr>
<td>Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</td>
<td>1194.21(f)</td>
<td>Partially Supports. HP ScanJet Pro 2500 f1 Flatbed Scanner uses the functions provided by the supported operating systems when displaying text, with some exceptions. Some textual information may not be available to assistive technology.</td>
<td>See Supporting Features information.</td>
</tr>
<tr>
<td>Applications shall not override user selected contrast and color selections and other individual display attributes.</td>
<td>1194.21(g)</td>
<td>Partially Supports. HP ScanJet Pro 2500 f1 Flatbed Scanner may override some user selected contrast and color selections and other individual display attributes set through supported operating systems.</td>
<td>Some aspects of the Core Software Installer (CSI) are not fully compatible with the Windows color themes High Contrast Black and High Contrast White.</td>
</tr>
<tr>
<td>When animation is displayed, the information shall be displayable in at least one non-</td>
<td>1194.21(h)</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner does</td>
<td></td>
</tr>
</tbody>
</table>

*Supporting features apply to the device when used with Windows 8.1 and higher or Mac OS X 10.9 and higher.*
<table>
<thead>
<tr>
<th>Requirement</th>
<th>Standard Reference</th>
<th>Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</td>
<td>1194.21(i)</td>
<td>Supports</td>
<td>HP ScanJet Pro 2500 f1 Flatbed Scanner provides redundant visual cues when color conveys information, indicates action, prompts for responses, or distinguishes visual elements. (For example, text labels are used with colors to indicate actions.)</td>
</tr>
<tr>
<td>When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</td>
<td>1194.21(j)</td>
<td>Partially Supports</td>
<td>HP ScanJet Pro 2500 f1 Flatbed Scanner supports a variety of color and contrast selections through the supported operating systems, with some exceptions.</td>
</tr>
<tr>
<td>Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</td>
<td>1194.21(k)</td>
<td>Supports</td>
<td>HP ScanJet Pro 2500 f1 Flatbed Scanner does not use elements that flash or blink at frequencies greater than 2 Hz and less than 55 Hz.</td>
</tr>
<tr>
<td>When electronic forms are used, the form shall allow people using Assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</td>
<td>1194.21(l)</td>
<td>Not Applicable</td>
<td>HP ScanJet Pro 2500 f1 Flatbed Scanner does not use electronic forms.</td>
</tr>
<tr>
<td>A text equivalent for every non-text element shall be provided (e.g., via &quot;alt&quot;, &quot;longdesc&quot;, or in element content).</td>
<td>1194.22(a)</td>
<td>Partially Supports</td>
<td>Text equivalents exist for non-text elements that are required to comprehend content or to facilitate navigation, with some exceptions.</td>
</tr>
<tr>
<td>Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.</td>
<td>1194.22(b)</td>
<td>Not Applicable</td>
<td>HP ScanJet Pro 2500 f1 Flatbed Scanner does not have multimedia presentations.</td>
</tr>
<tr>
<td>Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.</td>
<td>1194.22(c)</td>
<td>Supports</td>
<td>Web pages provide redundant visual cues when color conveys information. (For example, text labels are used with colors to indicate actions.)</td>
</tr>
<tr>
<td>Documents shall be organized so they are readable without requiring an associated style sheet.</td>
<td>1194.22(d)</td>
<td>Partially Supports</td>
<td>Documents are readable without requiring an associated style sheet, with some exceptions.</td>
</tr>
<tr>
<td>Redundant text links shall be provided for each active region of a server-side image map.</td>
<td>1194.22(e)</td>
<td>Not Applicable</td>
<td>HP ScanJet Pro 2500 f1 Flatbed Scanner does not have server-side image maps with active regions.</td>
</tr>
<tr>
<td>Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.</td>
<td>1194.22(f)</td>
<td>Not Applicable</td>
<td>HP ScanJet Pro 2500 f1 Flatbed Scanner does not have image maps.</td>
</tr>
<tr>
<td>Row and column headers shall be identified for data tables.</td>
<td>1194.22(g)</td>
<td>Not Applicable</td>
<td>HP ScanJet Pro 2500 f1 Flatbed Scanner does not have data tables.</td>
</tr>
<tr>
<td>Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.</td>
<td>1194.22(h)</td>
<td>Supports</td>
<td>Complex data tables contain attributes that associate data cells and header cells.</td>
</tr>
<tr>
<td>Frames shall be titled with text that facilitates frame identification and navigation.</td>
<td>1194.22(i)</td>
<td>Supports</td>
<td>Text titles identify the purpose of frames so they can be navigated more easily with assistive technology.</td>
</tr>
<tr>
<td>Section</td>
<td>Requirement</td>
<td>Status</td>
<td>Notes</td>
</tr>
<tr>
<td>---------</td>
<td>-------------</td>
<td>--------</td>
<td>-------</td>
</tr>
<tr>
<td>1194.22(j)</td>
<td>Supports. Web-based pages do not use elements that cause the screen to flicker at frequencies greater than 2 Hz and less than 55 Hz.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</td>
<td>Partially Supports. Web pages support Section 1194.22 or, if support cannot be accomplished any other way, text-only pages provide equivalent information or functionality, with some exceptions.</td>
<td>See Supporting Features information.</td>
<td></td>
</tr>
<tr>
<td>When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive technology.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner does not use scripting languages to display content or create interface elements.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>When electronic forms are designed to be completed on-line, the form shall allow people using Assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner does not have electronic forms designed to be completed on-line.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>A method shall be provided that permits users to skip repetitive navigation links.</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner does not have repetitive navigation links.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner does not require timed responses.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Telecommunications Products</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYS. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner is not a telecommunications product or system that provides a function allowing voice communication or TTY functionality.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner is not a telecommunications product that provides voice communication functionality.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYS.</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner is not a telecommunications system that provides voice mail, auto attendant, or interactive voice response.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner is not a telecommunications system that provides voice mail, auto attendant, or interactive voice response requiring timed responses.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYS, and for users who cannot see displays.</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner does not have caller identification or similar telecommunications functions.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Section</td>
<td>Description</td>
<td></td>
<td></td>
</tr>
<tr>
<td>---------</td>
<td>-------------</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.23(f)</td>
<td>For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.23(g)</td>
<td>Requires that an automatic reset be installed on any telephone that allows the user to adjust the volume higher than the normal level. This is a safety feature to protect people from suffering damage to their hearing if they accidently answer a telephone with the amplification turned too high.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.23(h)</td>
<td>Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.23(i)</td>
<td>Interference to hearing technologies (including hearing aids, cochlear implants, and Assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.23(j)</td>
<td>Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.23(k.1)</td>
<td>Controls and keys shall be tactilely discernible without activating the controls or keys.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.23(k.2)</td>
<td>Controls and keys shall be operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2 N) maximum.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.23(k.3)</td>
<td>If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.23(k.4)</td>
<td>The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.24(a)</td>
<td>All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV display circuitry are required to be provided with caption decoder circuitry.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Accessibility Information**

As of: 06/22/2015 the HP ScanJet Pro 2500 f1 Flatbed Scanner addresses the requirements outlined in the above sections. For more information, see the documentation provided with the product, or contact HP support services in accessible formats upon request, at no additional charge.

The information and materials provided in this document are "as is" without warranties of any kind including warranties of completeness of the information or materials on this document. The information shall not be construed as product specifications for purposes of any warranty of compliance.
<table>
<thead>
<tr>
<th>Requirement</th>
<th>Code</th>
<th>Support Status</th>
<th>Remarks</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Television tuners, including tuner cards for use in computers, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.</td>
<td>1194.24(b)</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner does not have tuner capabilities.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>All training and informational video and multimedia productions which support the agency’s mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.</td>
<td>1194.24(c)</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner does not have training or informational productions containing audio.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>All training and informational video and multimedia productions which support the agency’s mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.</td>
<td>1194.24(d)</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner does not have training or informational video or multimedia productions.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.</td>
<td>1194.24(e)</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner does not have alternate text or audio descriptions.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Self Contained, Closed Products</td>
<td>1194.25</td>
<td></td>
<td>See Supporting Features information.</td>
<td></td>
</tr>
<tr>
<td>Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive technology to the product. Personal headsets for private listening are not Assistive technology.</td>
<td>1194.25(a)</td>
<td>Partially Supports. HP ScanJet Pro 2500 f1 Flatbed Scanner is a self-contained product. Functions that can be accessed from the device have built-in accessibility or, if attached to a computer or network, equivalent functions are accessible through software, with some exceptions.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</td>
<td>1194.25(b)</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner does not require timed responses.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).</td>
<td>1194.25(c)</td>
<td>Partially Supports. HP ScanJet Pro 2500 f1 Flatbed Scanner provides redundant controls as an alternate for touchscreens or contact-sensitive controls. The redundant controls support provision 1194.23 (k) (1) through (4), with some exceptions.</td>
<td>Equivalent facilitation may be obtained through alternatives in the product software for most functions/features/options</td>
<td></td>
</tr>
<tr>
<td>When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.</td>
<td>1194.25(d)</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner does not use a biometric interface for operation.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.</td>
<td>1194.25(e)</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner does not provide auditory output.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.</td>
<td>1194.25(f)</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner does not deliver voice output.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Color coding shall not be used as the only means of conveying information, indicating an</td>
<td>1194.25(g)</td>
<td>Supports. HP ScanJet Pro 2500 f1 Flatbed Scanner provides alternative means of conveying information. Color coding is not used as the only method of conveying information, indicating an action, indicating a state or value, or identifying location.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Section</td>
<td>Title</td>
<td>Details</td>
<td></td>
<td></td>
</tr>
<tr>
<td>---------</td>
<td>-------</td>
<td>---------</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.25(h)</td>
<td>Partially Supports. HP ScanJet Pro 2500 f1 Flatbed Scanner supports a variety of color and contrast selections, with some exceptions. Some aspects of the installer are not fully compatible with the Windows color themes High Contrast Black and High Contrast White.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.25(i)</td>
<td>Supports. HP ScanJet Pro 2500 f1 Flatbed Scanner is designed to avoid screen flicker with a frequency greater than 2 Hz and less than 55 Hz.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.25(j)</td>
<td>Supports. See provision 1194.25(j) (1) through (4) below.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.25(j.1)</td>
<td>Supports. Operable controls meet the specifications in this provision depending on where the customer installs the product.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.25(j.2)</td>
<td>Supports. Operable controls meet the specifications in this provision depending on where the customer installs the product.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.25(j.3)</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner does not have operable controls more than 10 inches and less than 24 inches behind the reference plane.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.25(j.4)</td>
<td>Supports. Operable controls are not located more than 24 inches behind the reference plane, depending on where the customer installs the product.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.26</td>
<td>Partially Supports. Mechanically operated controls and keys support provision 1194.23 (k) (1) through (4), with some exceptions. Some controls or keys are visually discernible, but not discernible by touch or sound.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.26(b)</td>
<td>Partially Supports. HP ScanJet Pro 2500 f1 Flatbed Scanner provides redundant controls as an alternate for touchscreen or touch-operated controls. The redundant controls support provision 1194.23 (k) (1) through (4), with some exceptions. Some controls or keys are visually discernible, but not discernible by touch or sound.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.26(c)</td>
<td>Not Applicable. HP ScanJet Pro 2500 f1 Flatbed Scanner does not use a biometric interface for operation.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.26(d)</td>
<td>Supports. HP ScanJet Pro 2500 f1 Flatbed Scanner provides industry-standard expansion slots, ports and/or connectors.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Functional Performance Criteria

- **At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive technology used by people who are blind or visually impaired shall be provided.**
  - **1194.31(a)** Partially Supports. Some operations and functions for information retrieval require user vision. These operations and functions may not be available to assistive technology used by people who are blind or visually impaired. Some information may not be available through the software. See Sections 1194.21 and 1194.22 for other exceptions.

- **At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive technology used by people who are deaf or hard of hearing shall be provided.**
  - **1194.31(b)** Partially Supports. Some operations and functions for information retrieval require visual acuity greater than 20/70. These operations and functions may not be available to assistive technology used by people who are visually impaired. Some information may not be available through the software. See Sections 1194.21 and 1194.22 for other exceptions.

- **At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive technology used by people who are deaf or hard of hearing shall be provided.**
  - **1194.31(c)** Supports. HP ScanJet Pro 2500 f1 Flatbed Scanner does not require user hearing for operation or information retrieval, and/or support for assistive technology is provided.

- **Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for Assistive hearing devices shall be provided.**
  - **1194.31(d)** Supports. HP ScanJet Pro 2500 f1 Flatbed Scanner does not require audio information, and/or provides enhanced auditory features for important audio information (such as error tones, confirmation beeps, and verbal instructions), and/or provides support for assistive hearing devices.

- **At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive technology used by people with disabilities shall be provided.**
  - **1194.31(e)** Supports. HP ScanJet Pro 2500 f1 Flatbed Scanner does not require user speech for operation or information retrieval, and/or support for assistive technology is provided.

- **At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.**
  - **1194.31(f)** Partially Supports. HP ScanJet Pro 2500 f1 Flatbed Scanner does not require fine motor control or simultaneous actions, and is operable with limited reach and strength, with some exceptions.

### Information, Documentation and Support

- **Information, Documentation and Support**
  - **1194.41**

- **Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.**
  - **1194.41(a)** Supports. End-user documentation is available electronically in formats that can be used by screen readers or printed by Braille embossers.

- **End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.**
  - **1194.41(b)** Supports. Accessibility information is available at www.hp.com/accessibility and on the individual product specification sheet listed on www.hp.com. The accessibility information is available in alternate formats.

- **Support services for products shall accommodate the communication needs of end-users with disabilities.**
  - **1194.41(c)** Supports. www.hp.com provides support services in accessible formats. Support for customers who are deaf or hard of hearing is available using TRS/VRS/WebCapTel at (877) 656-7058, Monday-Friday, 6 a.m. to 9 p.m. Mountain Time.

---

*Supporting features apply to the HP ScanJet Pro 2500 f1 Flatbed Scanner product family as a whole. Individual products within this family that do not contain one or more of these features are identified as exceptions in the Remarks column, which may also include notes regarding definition, equivalent facilitation, scope of support, etc. Unless otherwise indicated, operating system information is included if applicable. For information on third party software and applications please contact the software manufacturer.*
The information and materials provided in this document are "as is" without warranties of any kind including warranties of merchantability, fitness for a particular purpose or non-infringement of intellectual property. HP further does not warrant the accuracy and completeness of the information or materials on this document. The information shall not be construed as product specifications for purposes of any warranty of compliance with product specifications in a given contract or order. HP may make changes to the information on this document or to the products described in them, at any time without notice. The information and materials on this document may be out of date, and HP makes no commitment to update the information and materials.