<table>
<thead>
<tr>
<th>Criteria</th>
<th>Supporting Features</th>
<th>Remarks and explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Section 1194.21 Software Applications and Operating Systems</td>
<td>Please refer to the attached VPAT</td>
<td></td>
</tr>
<tr>
<td>Section 1194.22 Web-based Internet Information and Applications</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>Section 1194.23 Telecommunications Products</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>Section 1194.24 Video and Multimedia Products</td>
<td>Not Applicable</td>
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<tr>
<td>Section 1194.25 Self-Contained, Closed Products</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>Section 1194.26 Desktop and Portable Computers</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>Section 1194.31 Functional</td>
<td>Please refer to the attached VPAT</td>
<td></td>
</tr>
<tr>
<td>Performance Criteria</td>
<td></td>
<td></td>
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<tr>
<td>Section 1194.41 Information, Documentation and Support</td>
<td>Please refer to the attached VPAT</td>
<td></td>
</tr>
</tbody>
</table>

### Section 1194.21 Software Applications and Operating Systems – Detail

**VPAT**

Voluntary Product Accessibility Template

<table>
<thead>
<tr>
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</thead>
</table>
| (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | Supports with exceptions | • Solution developer oriented features including layout design are not fully supported  
• Get Started feature is not fully supported |
| (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product | Supports | |
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.

Supports with exceptions

- Solution developer oriented features including layout design are not fully supported
- Get Started feature is not fully supported

(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.

Supports with exceptions

- Solution developer oriented features including layout design are not fully supported
- The following features are not fully supported:
  - Table view
  - Status toolbar
  - Text Color palette
  - Get Started

(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.

Supports

(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.

Supports with exceptions

- Text input caret location and text attributes for fields in document window are not fully supported

(g) Applications shall not override user selected contrast and color selections and other individual display attributes.

Supports

(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation.

Supports
<table>
<thead>
<tr>
<th>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</th>
<th>Supports</th>
</tr>
</thead>
<tbody>
<tr>
<td>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</td>
<td>Supports</td>
</tr>
<tr>
<td>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</td>
<td>Supports</td>
</tr>
<tr>
<td>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</td>
<td>Supports</td>
</tr>
</tbody>
</table>
Section 1194.31 Functional Performance Criteria – Detail

VPAT
Voluntary Product Accessibility Template

<table>
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<tbody>
<tr>
<td>(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.</td>
<td>Supports with exceptions</td>
<td>Developer oriented features including layout design are not fully supported</td>
</tr>
<tr>
<td>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.</td>
<td>Supports with exceptions</td>
<td>Developer oriented features including layout design are not fully supported</td>
</tr>
<tr>
<td>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided</td>
<td>Supports</td>
<td></td>
</tr>
<tr>
<td>(d) Where audio information is important for the use of a product, at</td>
<td>Supports</td>
<td></td>
</tr>
</tbody>
</table>
least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.

(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.

(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.

<table>
<thead>
<tr>
<th>Supports</th>
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</thead>
<tbody>
<tr>
<td>Supports</td>
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</table>
## Section 1194.41 Information, Documentation and Support – Detail

**VPAT**

**Voluntary Product Accessibility Template**

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Supporting Features</th>
<th>Remarks and explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge</td>
<td><strong>Supports</strong></td>
<td>Online documentation can be found at: <a href="http://www.filemaker.com/documentation">http://www.filemaker.com/documentation</a></td>
</tr>
<tr>
<td>(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.</td>
<td><strong>Supports</strong></td>
<td>Information about accessibility of FileMaker Products is available at the FileMaker Knowledge Base: <a href="http://help.filemaker.com/app/answers/detail/a_id/6196/">http://help.filemaker.com/app/answers/detail/a_id/6196/</a></td>
</tr>
<tr>
<td>(c) Support services for products shall accommodate the communication needs of end-users with disabilities.</td>
<td><strong>Supports</strong></td>
<td>Support Services: <a href="http://www.filemaker.com/support/">http://www.filemaker.com/support/</a></td>
</tr>
</tbody>
</table>

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