Adobe Accessibility Conformance Report

VPAT® Version 2.0 – October 2017

Product Information

Name of Product/Version: Adobe Captivate 2019 for Windows

Product Description: Adobe Captivate is an eLearning authoring tool that enables users to create software simulations, video demos, and other interactive, device-independent content.

Date: 09/04/2018

Contact information: access@adobe.com

Notes: The information contained in this report applies to the product itself. Information about product help and support documentation related to 602.3 (Support Docs) for Section 508 as published in 2017 is located at: http://www.adobe.com/accessibility/compliance.html.

Evaluation Methods Used: Testing Adobe Captivate involved extensive use of leading assistive technology, such as screen readers, screen magnifiers, and speech recognition software, as well exclusive use of the keyboard. Native platform accessibility features were also used to assist with testing. These were supplemented with techniques such as manual inspection of Accessibility API output.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines:

<table>
<thead>
<tr>
<th>Standard/Guideline</th>
<th>Included In Report</th>
</tr>
</thead>
</table>
Terms
The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report
Sections 1 and 2 also document conformance with:

- **EN 301 549**: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the **WCAG 2.0 Conformance Requirements**.

Section 1: Success Criteria, Level A
Notes:
### ADOBE ACCESSIBILITY

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1.1.1 Non-text Content</strong> (Level A)</td>
<td>Software: Supports with Exceptions</td>
<td><strong>Software</strong>: Text alternatives are provided for most instances of non-text content, with the following exceptions:</td>
</tr>
<tr>
<td></td>
<td>Authored Content (HTML): Supports</td>
<td>• The button text stylings provide icons displaying an effect without providing a text equivalent.</td>
</tr>
<tr>
<td>Also applies to:</td>
<td></td>
<td>• The Shadow and Reflection buttons provide icons displaying an effect without providing a text equivalent.</td>
</tr>
<tr>
<td>EN 301 549 Criteria</td>
<td></td>
<td>• The bullet text stylings provide icons displaying bullet effects without providing a text equivalent.</td>
</tr>
<tr>
<td>• 9.2.1 (Web)</td>
<td></td>
<td><strong>Authored Content (HTML)</strong>: The product provides features to both auto label content as well as supply custom accessibility names and descriptions.</td>
</tr>
<tr>
<td>• 10.2.1 (non-web document)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 11.2.1.1 (Software)</td>
<td></td>
<td></td>
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<tr>
<td>• 11.2.2.1 (Closed Functionality Software)</td>
<td></td>
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<tr>
<td>• 11.6.2 (Authoring Tool)</td>
<td></td>
<td></td>
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<tr>
<td>• 12.1.2 (Product Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 12.2.4 (Support Docs)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

### Guideline 1.2 Time-based Media:

Provide alternatives for time-based media.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1.2.1 Audio-only and Video-only (Prerecorded)</strong> (Level</td>
<td>Software: Supports</td>
<td><strong>Software</strong>: The product does not provide prerecorded audio-only or video-only content.</td>
</tr>
</tbody>
</table>

**Guideline 1.2 Time-based Media:**

Provide alternatives for time-based media.
ADOBE ACCESSIBILITY

- 9.2.2 (Web)
- 10.2.2 (non-web document)
- 11.2.1.2 (Software)
- 11.2.2.1 and 11.2.2.2 (Closed Software)
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

1.2.2 Captions (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
- 9.2.3 (Web)
- 10.2.3 (non-web document)
- 11.2.1.3 (Software)
- 11.2.2.3 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)

Software: Supports
Authored Content (HTML): Supports

Software: The product does not provide prerecorded media that require captions.

Authored Content (HTML): Authors can create and edit captions for audio content.
2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria

- 9.2.4 (Web)
- 10.2.4 (non-web document)
- 11.2.1.4 (Software)
- 11.2.2.4 (Closed Software)
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Software: Supports Authored Content (HTML): Supports

Software: The product does not provide prerecorded media that would require audio description.

Authored Content (HTML): Authors can provide separate audio description tracks for media.
<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1.3.1 Info and Relationships (Level A)</strong></td>
<td>Software: Supports with Exceptions</td>
<td>Software: Most user interface elements provide programmatic information about structure and relationships. Exceptions include:</td>
</tr>
<tr>
<td>Also applies to:</td>
<td>Authored Content (HTML): Supports with Exceptions</td>
<td>• The Shadow radio buttons are not programmatically grouped.</td>
</tr>
<tr>
<td>EN 301 549 Criteria</td>
<td></td>
<td>• The Recent and New projects wizard visually renders page tab controls, but this information is not conveyed programmatically.</td>
</tr>
<tr>
<td>• 9.2.7 (Web)</td>
<td></td>
<td>• Nested checkboxes within the Preferences dialog do not expose their hierarchical presentation programmatically.</td>
</tr>
<tr>
<td>• 10.2.7 (non-web document)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 11.2.1.7 (Software)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 11.2.2.7 (Closed Software) – Does not apply</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 11.6.2 (Authoring Tool)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 12.1.2 (Product Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 12.2.4 (Support Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2017 Section 508</td>
<td></td>
<td><strong>Authored Content (HTML):</strong> Authors can provide appropriate semantics for content elements, with the following exceptions:</td>
</tr>
<tr>
<td>• 501 (Web)(Software)</td>
<td></td>
<td>• Heading and page title styles are created with a role of image, rather than a role of heading.</td>
</tr>
<tr>
<td>• 504.2 (Authoring Tool)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 602.3 (Support Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>1.3.2 Meaningful Sequence (Level A)</strong></td>
<td>Software: Supports with Exceptions</td>
<td>Software: Exceptions include:</td>
</tr>
<tr>
<td>Also applies to:</td>
<td>Authored Content (HTML): Supports</td>
<td>• The Insert Questions dialog does not provide a meaningful reading order.</td>
</tr>
<tr>
<td>EN 301 549 Criteria</td>
<td></td>
<td><strong>Authored Content (HTML):</strong> Authors can present content in a meaningful sequence.</td>
</tr>
</tbody>
</table>
ADOBE ACCESSIBILITY

- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

1.3.3 Sensory Characteristics (Level A)
Also applies to:
EN 301 549 Criteria
- 9.2.9 (Web)
- 10.2.9 (non-web document)
- 11.2.1.9 (Software)
- 11.2.2.9 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508
- 501 (Web)(Software)

Software: Supports with Exceptions
Authored Content (HTML): Supports

Software: Exceptions include:
- The Rotate and RotateTo functions provide rotation angles to users, but rely on sight to indicate if rotation is happening clockwise or counterclockwise.

Authored Content (HTML): Authors can ensure that content meets this criterion.
Guideline 1.4 Distinguishable:
Make it easier for users to see and hear content including separating foreground from background.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1.4.1 Use of Color</strong></td>
<td></td>
<td><strong>Software:</strong> The product does not use color as the sole means of conveying information.</td>
</tr>
<tr>
<td>(Level A)</td>
<td></td>
<td><strong>Authored Content (HTML):</strong> Authors can ensure that content meets this criterion.</td>
</tr>
<tr>
<td>Also applies to:</td>
<td></td>
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<tr>
<td>EN 301 549 Criteria</td>
<td></td>
<td></td>
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<tr>
<td>• 9.2.10 (Web)</td>
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<tr>
<td>• 10.2.10 (non-web document)</td>
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<tr>
<td>• 11.2.1.10 (Software)</td>
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<td></td>
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<tr>
<td>• 11.2.2.10 (Closed Software) –</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Does not apply</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 11.6.2 (Authoring Tool)</td>
<td></td>
<td></td>
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<tr>
<td>• 12.1.2 (Product Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 12.2.4 (Support Docs)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2017 Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)
Guideline 2.1 Keyboard Accessible:
Make all functionality available from a keyboard.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.1.1 Keyboard (Level A)</td>
<td>Software: Does Not Support</td>
<td><strong>Software</strong>: Most product functionality cannot be operated through a keyboard interface. Examples include:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Keyboard users do not have consistent methods to move between panels in the product.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• A mouse is required to adjust th</td>
</tr>
</tbody>
</table>

**EN 301 549 Criteria**
- 9.2.11 (Web)
- 10.2.11 (non-web document)
- 11.2.1.1 (Software)
- 11.2.2.11 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

**2017 Section 508**
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)
ADOBE ACCESSIBILITY

11.6.2 (Authoring Tool)
12.1.2 (Product Docs)
12.2.4 (Support Docs)

2017 Section 508

501 (Web)(Software)
504.2 (Authoring Tool)
602.3 (Support Docs)

2.1.2 No Keyboard Trap (Level A)
Also applies to: EN 301 549 Criteria

9.2.16 (Web)
10.2.16 (non-web document)
11.2.1.16 (Software)
11.2.2.16 (Closed Software) – Does not apply
11.6.2 (Authoring Tool)
12.1.2 (Product Docs)
12.2.4 (Support Docs)

2017 Section 508

501 (Web)(Software)

Software: Supports

Authored Content (HTML): Supports

Software: The product does not include keyboard traps.

Authored Content (HTML): The product does not introduce keyboard traps within the HTML output. Authors are responsible to ensure their content meets this criterion.
Guideline 2.2 Enough Time:
Provide users enough time to read and use content.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>2.2.1 Timing</strong></td>
<td><strong>Software</strong>: Supports</td>
<td><strong>Software</strong>: The product does not include time limits.</td>
</tr>
<tr>
<td><strong>Adjustable</strong> (Level A)</td>
<td><strong>Authored Content</strong> (HTML): Supports</td>
<td><strong>Authored Content</strong> (HTML): Authors can choose to create content that does not present time limits to users. A feature is provided to supply time limits, in instances where they are essential to the activity.</td>
</tr>
<tr>
<td>Also applies to:</td>
<td></td>
<td></td>
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<tr>
<td>EN 301 549 Criteria</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 9.2.17 (Web)</td>
<td></td>
<td></td>
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<tr>
<td>• 10.2.17 (non-web document)</td>
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<tr>
<td>• 11.2.1.17 (Software)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 11.2.2.17 (Closed Software) – Does not apply</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 11.6.2 (Authoring Tool)</td>
<td></td>
<td></td>
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<tr>
<td>• 12.1.2 (Product Docs)</td>
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<tr>
<td>• 12.2.4 (Support Docs)</td>
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<tr>
<td>2017 Section 508</td>
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<td></td>
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<tr>
<td>• 501 (Web)(Software)</td>
<td></td>
<td></td>
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<tr>
<td>• 504.2 (Authoring Tool)</td>
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<td></td>
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<tr>
<td>• 602.3 (Support Docs)</td>
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</tr>
<tr>
<td><strong>2.2.2 Pause, Stop, Hide</strong> (Level A)</td>
<td><strong>Software</strong>: Supports</td>
<td><strong>Software</strong>: Moving, blinking, scrolling, and auto-updating information can be paused, stopped, or hidden.</td>
</tr>
<tr>
<td></td>
<td><strong>Authored Content</strong></td>
<td></td>
</tr>
</tbody>
</table>
Guideline 2.3 Seizures:

Do not design content in a way that is known to cause seizures.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>2.3.1 Three Flashes or Below Threshold</strong> (Level A)</td>
<td><strong>Software:</strong> Supports <strong>Authored Content (HTML):</strong> Supports</td>
<td><strong>Software:</strong> The product does not contain flashing content. <strong>Authored Content (HTML):</strong> Content provided by the product meets this criterion. Authors can implement content that conforms to this criterion.</td>
</tr>
<tr>
<td>Also applies to: EN 301 549 Criteria</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9.2.19 (Web)</td>
<td></td>
<td></td>
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<tr>
<td>10.2.19 (non-web document)</td>
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<tr>
<td>11.2.1.19</td>
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</tbody>
</table>
ADOBE ACCESSIBILITY

Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Guideline 2.4 Navigable:
Provide ways to help users navigate, find content, and determine where they are.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>2.4.1 Bypass Blocks</strong> (Level A)</td>
<td>Software: Supports</td>
<td><strong>Software</strong>: This criterion does not apply to non-web documents.</td>
</tr>
<tr>
<td>Also applies to:</td>
<td>Authored Content</td>
<td><strong>Authored Content (HTML)</strong>: No repeated blocks of content are present within the exported content.</td>
</tr>
<tr>
<td>EN 301 549 Criteria</td>
<td>(HTML): Supports</td>
<td></td>
</tr>
<tr>
<td>- 9.2.20 (Web)</td>
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<td></td>
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<tr>
<td>- 10.2.20 (non-web document)</td>
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<td></td>
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<tr>
<td>- Does not apply</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 11.2.1.20 (Software)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Does not apply</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 11.2.2.20 (Closed Software)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Does not apply</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 11.6.2 (Authoring Tool)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
ADOBE ACCESSIBILITY

- 12.2.4 (Support Docs)

2017 Section 508
- 501 (Web)(Software)
  - Does not apply to non-web software
- 504.2 (Authoring Tool)
- 602.3 (Support Docs) – Does not apply to non-web docs

2.4.2 Page Titled (Level A)
Also applies to:
EN 301 549 Criteria
- 9.2.21 (Web)
- 10.2.21 (non-web document)
- 11.2.1.21 (Software) – Does not apply
- 11.2.2.21 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508
- 501

Software: Supports

Authored Content (HTML): Does Not Support

Software: The product and modal dialogs contain programmatic titles.

Authored Content (HTML): The product does not allow authors to specify a page title when content is created. Pages are created without a title.
2.4.3 Focus Order
(Level A)
Also applies to:
EN 301 549 Criteria
- 9.2.22 (Web)
- 10.2.22 (non-web document)
- 11.2.1.22 (Software)
- 11.2.2.22 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Software: Supports with Exceptions
Authoring Content (HTML): Supports

Software: Most components receive focus in a meaningful order. Exceptions include:
- The Insert Questions dialog does not include a meaningful focus order.

Authoring Content (HTML): Authors can specify the focus order of interactive elements in the Tab Order dialog of the Properties Inspector.

2.4.4 Link Purpose (in Context) (Level A)
Also applies to:
EN 301 549 Criteria
- 9.2.23 (Web)
- 10.2.23 (non-

Software: Supports
Authoring Content (HTML): Supports

Software: The purpose of links within the product can be determined from link text and the link's context.

Authoring Content (HTML): Authors can ensure that content meets this criterion.
Guideline 3.1 Readable:
Make text content readable and understandable.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
</table>
| **3.1.1 Language of Page** (Level A) | Software: Supports Authored Content (HTML): Supports with Exceptions | **Software**: The language is programmatically determinable within the product. The language of the product is set based on the version installed by the user. **Authored Content (HTML)**: For content in frequently used languages, authors can set the language for content. Exceptions include:  
  - Authors can only identify the language of web pages in German, English, Spanish, French, Japanese, and Portuguese. |
2017 Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Guideline 3.2 Predictable:
Make Web pages appear and operate in predictable ways.

<table>
<thead>
<tr>
<th>Criteria</th>
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<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>3.2.1 On Focus</strong> (Level A)</td>
<td><strong>Software:</strong> Supports <strong>Authored Content (HTML):</strong> Supports</td>
<td><strong>Software:</strong> The product does not initiate a change of context when components receive focus. <strong>Authored Content (HTML):</strong> Authors can design forms that do not initiate a change of context when components receive focus.</td>
</tr>
<tr>
<td>Also applies to: EN 301 549 Criteria</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 9.2.29 (Web)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 10.2.29 (non-web document)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 11.2.1.29 (Software)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 11.2.2.29 (Closed Software) – Does not apply</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 11.6.2 (Authoring Tool)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 12.1.2 (Product Docs)</td>
<td></td>
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<tr>
<td>- 12.2.4 (Support Docs)</td>
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</tr>
</tbody>
</table>

2017 Section 508
- 501 (Web)(Software)
- 504.2
3.2.2 On Input (Level A)
Also applies to:
EN 301 549 Criteria
- 9.2.30 (Web)
- 10.2.30 (non-web document)
- 11.2.1.30 (Software)
- 11.2.2.30 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Guideline 3.3 Input Assistance:
Help users avoid and correct mistakes.

<table>
<thead>
<tr>
<th>Criteria</th>
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</tr>
</thead>
<tbody>
<tr>
<td>3.3.1 Error Identification (Level A)</td>
<td><strong>Software</strong>: Supports with Exceptions</td>
<td><strong>Software</strong>: Most input errors are identified and described to users in text. Exceptions include:</td>
</tr>
</tbody>
</table>
ADobe ACCESSIBILITY

maximum and minimum, without alerting users.

Authored Content (HTML): Input errors are detected when user submit quiz questions. Feedback is automatically provided regarding if a question was answered correctly or not.

Software: Supports with Exceptions.

Authored Content (HTML): Supports

Software: Exceptions include:

- The Effects Type dropdown contains no label or instructional text.

Authored Content (HTML): Authors can ensure that content meets this criterion.
2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Guideline 4.1 Compatible:
Maximize compatibility with current and future user agents, including assistive technologies.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>4.1.1 Parsing (Level A)</td>
<td>Software: Supports Authored Content (HTML): Supports</td>
<td>Software: The software is not implemented using markup languages. Authored Content (HTML): Authored content contains appropriate start and end tags, unique ID values, and elements nested according to the HTML specification.</td>
</tr>
</tbody>
</table>

Also applies to:
EN 301 549 Criteria
- 9.2.37 (Web)
- 10.2.37 (non-web document)
- 11.2.1.37 (Software)
- 11.2.2.37 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
4.1.2 Name, Role, Value (Level A)
Also applies to: EN 301 549 Criteria
- 9.2.38 (Web)
- 10.2.38 (non-web document)
- 11.2.1.38 (Software)
- 11.2.2.38 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Section 2: Success Criteria, Level AA
Notes:

Guideline 1.2 Time-based Media:
Provide alternatives for time-based media.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.2.4 Captions (Live)</td>
<td>Software: Supports</td>
<td>Software: The product does not prov</td>
</tr>
</tbody>
</table>
ADOBE ACCESSIBILITY

- 9.2.5 (Web)
- 10.2.5 (non-web document)
- 11.2.1.5 (Software)
- 11.2.2.5 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

1.2.5 Audio Description (Prerecorded) (Level AA)
Also applies to:
EN 301 549 Criteria
- 9.2.6 (Web)
- 10.2.6 (non-web document)
- 11.2.1.6 (Software)
- 11.2.2.6 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)

Software: Supports
Authored Content (HTML): Supports

Software: The product does not provide prerecorded video content that would require audio description.

Authored Content (HTML): Authors can provide separate audio description tracks for media.
• 12.2.4 (Support Docs)

2017 Section 508
• 501 (Web)(Software)
• 504.2 (Authoring Tool)
• 602.3 (Support Docs)

Guideline 1.4 Distinguishable:
Make it easier for users to see and hear content including separating foreground from background.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
</table>
| 1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria | Software: Supports with Exceptions Authored Content (HTML): Supports | Software: Most text meets minimum contrast requirements. Exceptions include:  
• The page tabs that are not currently selected within the Slide Audio modal dialogs are presented in dark gray on a gray background.  
• Links within the Preferences dialog contain insufficient color contrast.  
Authored Content (HTML): The default player control templates contain sufficient color contrast. Additionally, authors can create slide content that contains sufficient color contrast ratios. |
1.4.4 Resize text
(Level AA)
Also applies to:
EN 301 549 Criteria
• 9.2.13 (Web)
• 10.2.13 (non-web document)
• 11.2.1.13 (Software)
• 11.2.2.13 (Closed Software)
• 11.6.2 (Authoring Tool)
• 12.1.2 (Product Docs)
• 12.2.4 (Support Docs)

Software: Supports
Authored Content (HTML): Supports

Software: The product supports native platform settings for magnifying displayed content.

Authored Content (HTML): Authored content and player controls respond to browser magnification up to 200% without loss of information.

2017 Section 508
• 501 (Web)(Software)
• 504.2 (Authoring Tool)
• 602.3 (Support Docs)

1.4.5 Images of Text
(Level AA)
Also applies to:
EN 301 549 Criteria
• 9.2.14 (Web)
• 10.2.14 (non-web

Software: Supports
Authored Content (HTML): Does Not Support

Software: The product uses text instead of images of text.

Authored Content (HTML): All text content in slides is presented as images of text.
ADOBE ACCESSIBILITY

- 11.2.2.14 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Guideline 2.4 Navigable:
Provide ways to help users navigate, find content, and determine where they are.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
</table>
| **2.4.5 Multiple Ways** (Level AA) | **Software**: Supports Authored Content (HTML): Supports | **Software**: This criterion does not apply to non-web software.  
**Authored Content (HTML):** The product does not create a set of web pages that would require multiple ways to locate a page. |
| Also applies to: EN 301 549 Criteria | - 9.2.24 (Web)  
- 10.2.24 (non-web document)  
  - Does not apply  
- 11.2.1.24 (Software) – Does not apply  
- 11.2.2.24 (Closed Software) – | |
2.4.6 Headings and Labels (Level AA)
Also applies to:
EN 301 549 Criteria
- 9.2.25 (Web)
- 10.2.25 (non-web document)
- 11.2.1.25 (Software)
- 11.2.2.25 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508
- 501 (Web)(Software)
  - Does not apply to non-web software
- 504.2 (Authoring Tool)
- 602.3 (Support Docs) – Does not apply to non-web docs

Software: Supports
Authored Content (HTML): Supports

Software: Headings and labels are descriptive.
Authored Content (HTML): Authors can ensure that content meets this criterion by providing headings and labels to describe content and identify user inputs.
2.4.7 Focus Visible (Level AA)
Also applies to:
EN 301 549 Criteria
- 9.2.26 (Web)
- 10.2.26 (non-web document)
- 11.2.1.26 (Software)
- 11.2.2.26 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Software: Supports with Exceptions
Authored Content (HTML): Does Not Support

Software: The keyboard focus indicator is generally visible. Exceptions include:
- Buttons within the Advanced Actions and Variables windows do not have visible focus indicators.

Authored Content (HTML): The media player provides visual indication of keyboard focus; however, the product does not allow authors to provide visual indication of keyboard focus on elements, such as links and buttons.

Guideline 3.1 Readable:
Make text content readable and understandable.

Criteria | Conformance Level | Remarks and Explanations
Guideline 3.2 Predictable:
Make Web pages appear and operate in predictable ways.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.2.3 Consistent Navigation (Level AA)</td>
<td>Software: Supports Author Content (HTML): Supports</td>
<td><strong>Software</strong>: This criterion does not apply to non-web software.</td>
</tr>
<tr>
<td>Also applies to:</td>
<td></td>
<td><strong>Authored Content (HTML)</strong>: Authored content does not contain a navigational mechanism that is repeated on multiple web pages.</td>
</tr>
<tr>
<td>EN 301 549 Criteria</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 9.2.31 (Web)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
ADOBE ACCESSIBILITY

- 11.2.1.31 (Software) – Does not apply
- 11.2.2.31 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508
- 501 (Web)(Software)
  - Does not apply to non-web software
- 504.2 (Authoring Tool)
- 602.3 (Support Docs) – Does not apply to non-web docs

3.2.4 Consistent Identification (Level AA)
Also applies to: EN 301 549 Criteria
- 9.2.32 (Web)
- 10.2.32 (non-web document)
  - Does not apply
- 11.2.1.32 (Software) – Does not apply

Software: Supports
Authored Content (HTML): Supports

Software: This criterion does not apply to non-web software.
Authored Content (HTML): The product does not create a set of web pages that would require consistent identification of components.
ADOBE ACCESSIBILITY

- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508
- 501 (Web)(Software)
  - Does not apply to non-web software
- 504.2 (Authoring Tool)
- 602.3 (Support Docs) – Does not apply to non-web docs

Guideline 3.3 Input Assistance:
Help users avoid and correct mistakes.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>3.3.3 Error Suggestion</strong></td>
<td><strong>Software</strong>: Supports</td>
<td><strong>Software</strong>: The product does not contain instances where automatically detected errors have known suggestions. For example, when the product detects an invalid location for file export, it is not possible to provide specific suggestions for correction.</td>
</tr>
<tr>
<td><strong>(Level AA)</strong></td>
<td><strong>Authored Content (HTML)</strong>: Supports</td>
<td><strong>Authored Content (HTML)</strong>: Authors can provide customized messages when users submit incorrect answers to questions.</td>
</tr>
</tbody>
</table>
ADOBE ACCESSIBILITY

- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)
Also applies to:
EN 301 549 Criteria
- 9.2.36 (Web)
- 10.2.36 (non-web document)
- 11.2.1.36 (Software)
- 11.2.2.36 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508
- 501 (Web)(Software)
- 504.2

Software: Supports
Authored Content (HTML): Supports

Software: The product does not process legal commitments or financial transactions. Changes to user-controllable data can be confirmed before finalizing.

Authored Content (HTML): Authored content does not contain legal or financial data and does not modify user-controllable data.
# 2017 Section 508 Report

## Chapter 3: Functional Performance Criteria (FPC)

### Notes:

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>302.1 Without Vision</td>
<td><strong>Software:</strong> Does Not Support</td>
<td><strong>Software:</strong> Users without vision will face difficulties with most functions of the</td>
</tr>
<tr>
<td></td>
<td>**Authored Content (HTML): Supports</td>
<td>product. Examples include:</td>
</tr>
<tr>
<td></td>
<td>with Exceptions</td>
<td>• The inability to move between panels</td>
</tr>
<tr>
<td></td>
<td></td>
<td>within the application from the keyboard.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Not all components contain programmatic labels.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• The product contains images without</td>
</tr>
<tr>
<td></td>
<td></td>
<td>text alternatives for displaying visual effects.</td>
</tr>
</tbody>
</table>

**Authored Content (HTML):** Most functions of the product will be usable without vision. Exceptions include:

- The playbar slider contains inappropriate state information, which may make it difficult to interact with when using a screen reader.
- As noted in 1.3.1 Info and Relationships, heading content does not contain appropriate role information.
ADOBE ACCESSIBILITY

Authored Content (HTML): Supports with Exceptions

- As noted in 1.4.3 Contrast, some content contains insufficient color contrast.
- Users of screen magnification software who navigate through the keyboard will not be able to interact with all content.

Authored Content (HTML): Users with limited vision will be able to interact with most authored content. Exceptions include:

- As noted in 1.4.5 Images of Text, the product renders text content as images. This prevents users from adjusting text properties such as color and font size.

302.3 Without Perception of Color

Software: Supports

Authored Content (HTML): Supports

Software: The product does not rely solely on color to communicate information.

302.4 Without Hearing

Software: Supports

Authored Content (HTML): Supports

Software: The product does not provide any information through audio that is not made available textually.

302.5 With Limited Hearing

Software: Supports

Authored Content

Software: The product does not provide any information through audio that is not made available textually.
<table>
<thead>
<tr>
<th>Requirement</th>
<th>Description</th>
</tr>
</thead>
</table>
| 302.6 Without Speech | **Software:** Supports  
**Authored Content (HTML):** Supports  
**Software:** The product does not require speech for use.  
**Authored Content (HTML):** Authors can create content which is functional for users without speech. |
| 302.7 With Limited Manipulation | **Software:** Supports with Exceptions  
**Authored Content (HTML):** Supports  
**Software:** Most of the product is functional with limited manipulation.  
**Exceptions include:**  
- Keyboard users do not have consistent methods to move between panels in the product.  
- A mouse is required to adjust the position of slides within the filmstrip, or items in the timeline.  
**Authored Content (HTML):** Authors can create content which is functional with limited manipulation. |
| 302.8 With Limited Reach and Strength | **Software:** Supports  
**Authored Content (HTML):** Supports  
**Software:** The product is functional with limited reach and strength.  
**Authored Content (HTML):** Authors can create content which is functional with limited reach and strength. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | **Software:** Supports  
**Authored Content (HTML):** Supports  
**Software:** Users with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology or accessibility features of the platform. The product provides icons in combination with words for many buttons. Additionally, the user interface can be customized to display... |
Chapter 4: Hardware
Notes: Not Applicable

Chapter 5: Software
Notes:

501 General

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>501.1 Scope – Incorporation of</td>
<td>See WCAG 2.0</td>
<td>See information in the WCAG section</td>
</tr>
<tr>
<td>WCAG 2.0 AA</td>
<td>section</td>
<td></td>
</tr>
</tbody>
</table>

502 Interoperability with Assistive Technology

502.1 General. Software shall interoperate with assistive technology and shall conform to 502.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>502.2 Documented Accessibility</td>
<td>See 502.2.1-502.2.2</td>
<td></td>
</tr>
<tr>
<td>Features</td>
<td></td>
<td></td>
</tr>
<tr>
<td>502.2.1 User Control of</td>
<td>Not Applicable</td>
<td>The product is not platform software.</td>
</tr>
<tr>
<td>Accessibility Features</td>
<td></td>
<td></td>
</tr>
<tr>
<td>502.2.2 No Disruption of</td>
<td>Supports with</td>
<td>The product does not disrupt most platform accessibility</td>
</tr>
<tr>
<td>Accessibility</td>
<td>Exceptions</td>
<td>features. Exceptions include:</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>502.3 Accessibility Services</td>
<td>See 502.3.1-502.3.14</td>
<td></td>
</tr>
<tr>
<td>-----------------------------</td>
<td>----------------------</td>
<td></td>
</tr>
</tbody>
</table>

502.3.1 Object Information
Supports with Exceptions
The product exposes most name, role, state, boundary, and description information of objects to assistive technology. However, as noted in 4.1.2 Name, Role, Value. Exceptions include:
- Most of the buttons within the Toolbar, such as Text, Shapes, and Objects, do not contain appropriate programmatic names.

502.3.2 Modification of Object Information
Supports
The product allows assistive technology to modify states and properties of controls.

502.3.3 Row, Column, and Headers
Not Applicable
The product does not use data tables.

502.3.4 Values
Supports with Exceptions
The product exposes the values and range of allowable values of most controls; however, as noted in 3.3.1 Error Identification, some fields contain maximum values that are not exposed to users.

502.3.5 Modification of Values
Supports
The product allows assistive technology to modify values of controls.

502.3.6 Label
Supports with
The product exposes most label
<table>
<thead>
<tr>
<th>Test Case</th>
<th>Result</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>502.3.7 Hierarchical Relationships</td>
<td>Supports with Exceptions</td>
<td>The product exposes most hierarchical parent-child relationships to assistive technology. Exceptions include:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Hierarchical relationships as noted in 1.3.1 Info and Relationships.</td>
</tr>
<tr>
<td>502.3.8 Text</td>
<td>Supports</td>
<td>The product exposes text content to assistive technology.</td>
</tr>
<tr>
<td>502.3.9 Modification of Text</td>
<td>Supports</td>
<td>The product allows assistive technology to modify text.</td>
</tr>
<tr>
<td>502.3.10 List of Actions</td>
<td>Supports with Exceptions</td>
<td>Most controls in the product expose programmatic role information and actions which can be taken on objects to assistive technology. Exceptions include:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Slides within the filmstrip provide role information, but do not announce the additional actions available through activating a context menu.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Most controls within the timeline have multiple available actions, but do not expose these actions to users.</td>
</tr>
<tr>
<td>502.3.11 Actions on Objects</td>
<td>Supports with Exceptions</td>
<td>The product allows assistive technology to perform most actions on objects. Exceptions include:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Accessing context menu actions for slides in the filmstrip.</td>
</tr>
</tbody>
</table>
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| 502.3.12 Focus Cursor | Supports with Exceptions | The product exposes focus, text insertion point, and text selection to assistive technology for most controls. Exceptions include:
| | | • Some controls lack visible focus indication, as noted in 2.4.7 Focus Visible. |

| 502.3.13 Modification of Focus Cursor | Does Not Support | The product allows assistive technology to move focus within an individual panel; however, navigating between panels and windows cannot be accomplished consistently. |

| 502.3.14 Event Notification | Supports with Exceptions | The product notifies assistive technology of most user interaction events. Exceptions include:
| | | • Changes in preferences state may occur due to selection of related preferences. These events are not announced to users. |

| 502.4 Platform Accessibility Features | Not Applicable | The product is not platform software. |

### 503 Applications

503.1 General. Applications shall conform to 503.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>503.2 User</td>
<td>Supports with</td>
<td>The product permits most user</td>
</tr>
</tbody>
</table>
503.3 Alternative User Interfaces
Not Applicable
The product does not provide an alternative user interface that functions as assistive technology.

503.4 User Controls for Captions and Audio Description
See 503.4.1-503.4.2

503.4.1 Caption Controls
Supports
The product provides user controls for closed captions.

503.4.2 Audio Description Controls
Not Applicable
The product does not provide controls for program selection.

504 Authoring Tools
504.1 General. Where an application is an authoring tool, the application shall conform to 504 to the extent that information required for accessibility is supported by the destination format.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>504.2 Content Creation or Editing (if not authoring tool, enter &quot;not applicable&quot;)</td>
<td>See WCAG 2.0 section</td>
<td>See information in the WCAG section</td>
</tr>
<tr>
<td>504.2.1 Preservation of Information Provided for</td>
<td>Supports</td>
<td>When converting content, the product preserves the accessibility information of the source formats.</td>
</tr>
</tbody>
</table>
504.2.2 PDF Export | Not Applicable | The product does not create PDF files.
504.3 Prompts | Does Not Support | Most authoring functions do not prompt authors to create content which conforms to WCAG 2.0 Levels A and AA.
504.4 Templates | Does Not Support | Templates in the product do not allow authors to create content which conforms to WCAG 2.0 Levels A and AA.

Chapter 6: Support Documentation and Services
Notes: Information about documentation and support services is available in Adobe's Accessibility Conformance Report for HelpX.

EN 301 549 Report
Notes:

Chapter 4: 4.2 Functional Performance Statements (FPS)
Notes:

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
</table>
| 4.2.1 Usage without vision | Software: Does Not Support Authored Content (HTML): Supports with Exceptions | Software: Users without vision will face difficulties with most functions of the product. Examples include:
- The inability to move between panels within the application from the keyboard.
- Not all components contain programmatic labels.
- The product contains images without text alternatives for displaying visual effects. |
4.2.2 Usage with limited vision

**Software:** Supports with Exceptions

**Authored Content (HTML):** Supports with Exceptions

- The playbar slider contains inappropriate state information, which may make it difficult to interact with when using a screen reader.
- As noted in 1.3.1 Info and Relationships, heading content does not contain appropriate role information.

4.2.3 Usage without perception of colour

**Software:** Supports

**Authored Content (HTML):** Supports

**Software:** The product does not rely solely on color to communicate information.

**Authored Content (HTML):** Authors can
4.2.4 Usage without hearing

**Software**: Supports

**Authored Content (HTML)**: Supports

**Software**: The product does not provide any information through audio that is not made available textually.

**Authored Content (HTML)**: Authors can create content which is functional for users without hearing.

4.2.5 Usage with limited hearing

**Software**: Supports

**Authored Content (HTML)**: Supports

**Software**: The product does not provide any information through audio that is not made available textually.

**Authored Content (HTML)**: Authors can create content which is functional for users with limited hearing.

4.2.6 Usage without vocal capability

**Software**: Supports

**Authored Content (HTML)**: Supports

**Software**: The product does not require speech for use.

**Authored Content (HTML)**: Authors can create content which is functional for users without speech.

4.2.7 Usage with limited manipulation or strength

**Software**: Supports with Exceptions

**Authored Content (HTML)**: Supports

**Software**: Most of the product is functional with limited manipulation and strength. Exceptions include:

- Keyboard users do not have consistent methods to move between panels in the product.
- A mouse is required to adjust the position of slides within the filmstrip, or items in the timeline.

**Authored Content (HTML)**: Authors can create content which is functional with limited manipulation and strength.
### Chapter 5: Generic Requirements

#### Notes:

<table>
<thead>
<tr>
<th>Section</th>
<th>Software: Supports</th>
<th>Authored Content (HTML): Supports</th>
</tr>
</thead>
<tbody>
<tr>
<td>4.2.9 Minimize photosensitive seizure</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Software:</td>
<td>Authored Content (HTML):</td>
</tr>
<tr>
<td></td>
<td>Supports</td>
<td>Authors can create content which</td>
</tr>
<tr>
<td></td>
<td></td>
<td>is functional with limited</td>
</tr>
<tr>
<td></td>
<td></td>
<td>reach.</td>
</tr>
<tr>
<td>4.2.10 Usage with limited cognition</td>
<td>Software:</td>
<td>Authored Content (HTML):</td>
</tr>
<tr>
<td></td>
<td>Supports</td>
<td>Authors can create content which</td>
</tr>
<tr>
<td></td>
<td></td>
<td>does not flash, or flashes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>within an acceptable threshold,</td>
</tr>
<tr>
<td></td>
<td></td>
<td>in order to minimize the</td>
</tr>
<tr>
<td></td>
<td></td>
<td>potential for triggering</td>
</tr>
<tr>
<td></td>
<td></td>
<td>photosensitive seizures.</td>
</tr>
<tr>
<td>4.2.11 Privacy</td>
<td>Software:</td>
<td>Authored Content (HTML):</td>
</tr>
<tr>
<td></td>
<td>Supports</td>
<td>Authors can create content which</td>
</tr>
<tr>
<td></td>
<td></td>
<td>is functional for users with</td>
</tr>
<tr>
<td></td>
<td></td>
<td>limited language, cognitive, and</td>
</tr>
<tr>
<td></td>
<td></td>
<td>learning abilities.</td>
</tr>
<tr>
<td></td>
<td>Authored Content</td>
<td>Authors can create content which</td>
</tr>
<tr>
<td></td>
<td>(HTML): Supports</td>
<td>is functional with legal,</td>
</tr>
<tr>
<td></td>
<td></td>
<td>financial, or personal data.</td>
</tr>
<tr>
<td></td>
<td>Authored Content</td>
<td>Authored content does not ask for</td>
</tr>
<tr>
<td></td>
<td>(HTML): Supports</td>
<td>legal, financial, or personal</td>
</tr>
<tr>
<td></td>
<td>Authored Content</td>
<td>data.</td>
</tr>
<tr>
<td></td>
<td>(HTML): Supports</td>
<td></td>
</tr>
<tr>
<td>5.2 Activation of accessibility features</td>
<td>Not Applicable</td>
<td>The product does not contain documented accessibility features. The software instead relies upon platform accessibility features.</td>
</tr>
<tr>
<td>5.3 Biometrics</td>
<td>Not Applicable</td>
<td>The product does not rely on biological characteristics.</td>
</tr>
<tr>
<td>5.4 Preservation of accessibility information during conversion</td>
<td>Supports</td>
<td>When converting content, the product preserves the accessibility information of the source formats.</td>
</tr>
<tr>
<td>5.5.1 Means of operation</td>
<td>Not Applicable</td>
<td>The product does not have operable parts.</td>
</tr>
<tr>
<td>5.5.2 Operable parts discernibility</td>
<td>Not Applicable</td>
<td>The product does not have operable parts.</td>
</tr>
<tr>
<td>5.6.1 Tactile or auditory status</td>
<td>Not Applicable</td>
<td>The product does not have locking or toggle controls.</td>
</tr>
<tr>
<td>5.6.2 Visual status</td>
<td>Not Applicable</td>
<td>The product does not have locking or toggle controls.</td>
</tr>
<tr>
<td>5.7 Key repeat</td>
<td>Not Applicable</td>
<td>The product relies on platform software to supply key repeat functionality.</td>
</tr>
<tr>
<td>5.8 Double-strike key acceptance</td>
<td>Not Applicable</td>
<td>The product does not, by itself, supply a keyboard or keypad.</td>
</tr>
<tr>
<td>5.9 Simultaneous user actions</td>
<td>Supports</td>
<td>The product relies on platform software features, such as Sticky Keys, to ensure simultaneous user actions are not required.</td>
</tr>
</tbody>
</table>
Chapter 7: ICT with Video Capabilities

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>7.1.1 Captioning playback</td>
<td>Supports</td>
<td>The product provides caption playback.</td>
</tr>
<tr>
<td>7.1.2 Captioning synchronization</td>
<td>Supports</td>
<td>Authors can ensure captions and audio are synchronized.</td>
</tr>
<tr>
<td>7.1.3 Preservation of captioning</td>
<td>Supports</td>
<td>The product preserves caption data when recording video.</td>
</tr>
<tr>
<td>7.2.1 Audio description playback</td>
<td>Does not Support</td>
<td>The product does not provide a separate mechanism for audio description, and a user cannot select separate audio tracks.</td>
</tr>
<tr>
<td>7.2.2 Audio description synchronization</td>
<td>Not Applicable</td>
<td>The product does not have a mechanism to play audio description.</td>
</tr>
<tr>
<td>7.2.3 Preservation of audio description</td>
<td>Supports</td>
<td>The product preserves audio description data when recording video.</td>
</tr>
<tr>
<td>7.3 User controls for captions and audio description</td>
<td>Does not Support</td>
<td>The product provides user controls for captions, but not for audio descriptions.</td>
</tr>
</tbody>
</table>

Chapter 8: Hardware

Notes: Not applicable to this product.

Chapter 9: Web

Notes: See WCAG 2.0 section.
### Notes:

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>11.2.1 Software success criteria (excluding closed functionality)</td>
<td>See WCAG 2.0 section.</td>
<td>See information in the WCAG section.</td>
</tr>
<tr>
<td>11.2.2 Software success criteria (closed functionality)</td>
<td>Not Applicable</td>
<td>The product does not contain closed functionality.</td>
</tr>
<tr>
<td>11.3.2.3 Use of accessibility services</td>
<td>See 11.3.2.5 through 11.3.2.17</td>
<td>See information in 11.3.2.5 through 11.3.2.17</td>
</tr>
<tr>
<td>11.3.2.4 Assistive technology</td>
<td>Not Applicable</td>
<td>The product is not assistive technology.</td>
</tr>
<tr>
<td>11.3.2.5 Object information</td>
<td>Supports with Exceptions</td>
<td>The product exposes most name, role, state, boundary, and description information of objects to assistive technology. However, as noted in 4.1.2 Name, Role, Value, exceptions include:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Most of the buttons within the Toolbar, such as Text, Shapes, and Objects, do not contain appropriate programmatic names.</td>
</tr>
<tr>
<td>11.3.2.6 Row, column, and headers</td>
<td>Not Applicable</td>
<td>The product does not use data tables.</td>
</tr>
<tr>
<td>Requirement</td>
<td>Support</td>
<td>Description</td>
</tr>
<tr>
<td>----------------------</td>
<td>------------------</td>
<td>-------------</td>
</tr>
</tbody>
</table>
| 11.3.2.8 Label       | Software: Supports with Exceptions | The product exposes most label relationships to assistive technology. Exceptions include:  
  - Label relationships as noted in 1.3.1 Info and Relationships. |
| 11.3.2.9 Parent-child relationships | Supports with Exceptions | The product exposes most hierarchical parent-child relationships to assistive technology. Exceptions include:  
  - Hierarchical relationships as noted in 1.3.1 Info and Relationships. |
| 11.3.2.10 Text       | Supports         | The product exposes text content to assistive technology. |
| 11.3.2.11 List of available actions | Supports with Exceptions | Most controls in the product expose programmatic role information and actions which can be taken on objects to assistive technology. Exceptions include:  
  - Slides within the filmstrip provide role information, but do not announce the additional actions available through activating a context menu.  
  - Most controls within the timeline have multiple available actions, but do not expose these actions to users. |
<p>| 11.3.2.12 Execution  | Supports with    | The product allows assistive technology. |</p>
<table>
<thead>
<tr>
<th>Requirement</th>
<th>Support Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>11.3.2.13 Tracking of focus and selection attributes</td>
<td>Supports with Exceptions</td>
<td>The product exposes focus, text insertion point, and text selection to assistive technology for most controls. Exceptions include: - Some controls lack visible focus indication, as noted in 2.4.7 Focus Visible.</td>
</tr>
<tr>
<td>11.3.2.14 Modification of focus and selection attributes</td>
<td>Does Not Support</td>
<td>The product allows assistive technology to move focus within an individual panel; however, navigating between panels and windows cannot be accomplished consistently.</td>
</tr>
<tr>
<td>11.3.2.15 Change notification</td>
<td>Supports with Exceptions</td>
<td>The product notifies assistive technology of most user interaction events. Exceptions include: - Changes in preferences state may occur due to selection of related preferences. These events are not announced to users.</td>
</tr>
<tr>
<td>11.3.2.16 Modifications of states and properties</td>
<td>Supports</td>
<td>The product allows assistive technology to modify states and properties of controls.</td>
</tr>
<tr>
<td>11.3.2.17</td>
<td>Supports</td>
<td>The product allows assistive technology to</td>
</tr>
<tr>
<td>Requirement</td>
<td>Rating</td>
<td>Description</td>
</tr>
<tr>
<td>---------------------------------------------------------------------------</td>
<td>---------------------</td>
<td>--------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>11.4.1 User control of accessibility features</td>
<td>Not Applicable</td>
<td>The product is not platform software.</td>
</tr>
<tr>
<td>11.4.2 No disruption of accessibility features</td>
<td>Supports with</td>
<td>Most product functions do not disrupt accessibility features. Exceptions include:</td>
</tr>
<tr>
<td></td>
<td>Exceptions</td>
<td>• The product does not respect Windows High Contrast mode.</td>
</tr>
<tr>
<td>11.5 User preferences</td>
<td>Supports with</td>
<td>The product permits most user preferences from platform settings. Exceptions include:</td>
</tr>
<tr>
<td></td>
<td>Exceptions</td>
<td>• Platform user preferences for color and font type will only be available within menus.</td>
</tr>
<tr>
<td>11.6.2 Accessible content creation (if not authoring tool, enter &quot;not applicable&quot;)</td>
<td>See WCAG 2.0</td>
<td>See information in the WCAG section.</td>
</tr>
<tr>
<td></td>
<td>section.</td>
<td></td>
</tr>
<tr>
<td>11.6.3 Preservation of accessibility information in transformations</td>
<td>Not Applicable</td>
<td>The product does not provide restructuring transformations or re-coding transformations.</td>
</tr>
<tr>
<td>11.6.4 Repair assistance</td>
<td>Not Applicable</td>
<td>The product does not have accessibility checking functionality.</td>
</tr>
<tr>
<td>11.6.5 Templates</td>
<td>Does Not Support</td>
<td>Templates in the product do not allow authors to create content which conforms to WCAG 2.0 Levels A and AA.</td>
</tr>
</tbody>
</table>
Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not applicable to this product.

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DEAR DAVID WONG,

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<thead>
<tr>
<th>QUOTE #</th>
<th>QUOTE DATE</th>
<th>QUOTE REFERENCE</th>
<th>CUSTOMER #</th>
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<td>4/10/2019</td>
<td>ADOBE CAPTIVATE 2019</td>
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**QUOTE DETAILS**

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<td>$5,074.50</td>
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</tr>
</tbody>
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