

Stephen K. Pollard, Ph.D.
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EXECUTIVE SUMMARY

Self-motivated leader and results-driven in University operations, all aspects of information technology, with scholarly academic background, experience with multiple software platforms, hands-on experience with curriculum and program delivery using the Web, and project management experience. Possess an in-depth understanding of emerging technologies.

Responsible for network deployments and new technologies in the use of technologically mediated learning environments and student services, budgets, policies, risk assessment, auditing, cross-functional operations, and strategic and tactical planning. Seasoned professional with many years of senior management planning in higher education, domestic and global University operations experience.

I am also a senior economist with over 28 years of experience investigating and analyzing credit management, agricultural/rural credit, lending policies, collections, delinquency control, loan administration, macrofinancial policy, and agricultural policy in the Caribbean, Central America, Africa and Asia. Extensive experience with AID, FAO, IFAD, and cooperating institutions in evaluation and project design. Served as team leader on WOCCU/USAID projects for the continent of Africa, Honduras, Dominican Republic, Jamaica, Sri Lanka, Philippines, Kenya, Mauritius, Rwanda, The Gambia, Poland, and South Africa.

AREAS OF EXPERTISE

- E-Learning
- E-Business
- Enrollment Management
- Student Services
- Economics
- Statistics/Econometrics
- Project management
- Data/Internet security
- Network systems
- Wireless Networks
- Streaming Media
- Web development
- Microsoft SharePoint
- UNIX, Sun
- Microsoft 2000/Exchange
- International development
- Disaster recovery planning
- Software programming
- MS Office, HTML, ASP
- Axapta
- QuickBooks

EDUCATION

- Ph.D., agricultural economics, The Ohio State University, Columbus, Ohio, 1982
- M.S., agricultural economics, The Ohio State University, Columbus, Ohio, 1980
- B.A., economics, Sonoma State College, Rohnert Park, California, 1978

CERTIFICATION

- IT Project + Certified Professional—CompTIA (2000)
- e-Biz + Certified Professional-CompTIA (2000)

ACADEMIC AND PROFESSIONAL EXPERIENCE

Professor of Economics and Statistics, California State University, Los Angeles, Los Angeles CA (September 1982 to present).

Teaching courses in statistics, quantitative methods, mathematical economics, principles of economics, economic development, managerial economics, money and banking, and international economics at both the undergraduate and graduate levels. Published over 50 journal articles and research monographs.

Touro University International, Cypress, CA. Adjunct Professor of Business Administration. (January 2005 to present).

Teaching 24/7 online classes in Economics, Statistics and Mathematics.

Financial Economist/IT Consultant (September 2002 to present)

Oversaw and implemented IT operations for companies involved in state and local tax compliance. Implemented SQL and Active Directory, email and web based systems for enterprise operations. Performed all IT functions of network, software and hardware including maintenance and upgrades. Developed programs and tools for automating accounting and tax reports from QuickBooks, Axapta and SQL. Provided statistical and financial report support for sales tax audits and compliance.

Assistant Vice-President for Academic Information Services (August 1998 to September 2002) California State University, Los Angeles, Los Angeles, CA

Establish goals, objectives, and policies. Develop and implement programs to ensure attainment of University technology strategic plan and mission for teaching and learning, enrollment growth, student services and student satisfaction. Implemented plans resulting in cost savings and improved productivity of over several hundred thousand dollars annually. Responsible for IT department, developing the organization's structure, strategic growth plans, and all operational policies and procedures. Develop workflow processes, initiate data/Internet security training and curriculum program (\$780,000 grant), project management, and implementation of best practices.

Initiated and developed the procedures and methodologies appropriate for the academic information infrastructure for anytime and anywhere access to technologically mediated instruction and student services, Oracle Academic initiative, Sun, proxy servers, DHCP, SSL, wireless solutions, Microsoft Exchange, SharePoint, SQL, Web, student computer literacy program for over 3000 students, 6 open access labs 80,000 quarterly visits, 10 electronic classrooms, 150 technologically enhanced classrooms, accessibility, staff computer literacy, and campus wide help desk. Implemented the infrastructure and rollout for over 2500 desktop computers and Window processes. Effectively directed, influenced, developed, and motivated managers and staff, obtaining positive team solutions. Created a platform and published white papers for internal and external distribution.

Acting Associate Dean for School of Business and Economics, California State University, Los Angeles (July 1997 to July 1998).

Oversaw: School wide advisement, curriculum development and delivery, enrollment management and scheduling, use of technology in the curriculum, and the school website.

Consultant on Informational and Instructional Technology, Mangosuthu Technikon. (November 2000).

Conducted workshops for faculty on using the Web and other internet technologies to deliver curriculum. Examined and analyzed information and computing resources in South Africa

Consultant, Harcourt Online, Monterey, CA . (1997 to 2001)

Reviewed materials for Principles of Economics course on CD-ROM; Developed interactive web exercises and database of internet sites, evaluation of Harcourt Online University.

Team Leader and Consultant, WOCCU. (December 1995 and January 1996)

Evaluated WOCCU/USAID projects with FPCU/NACSU in Poland.

Team Leader and Consultant, WOCCU. (August 1994 and September 1994)

Evaluated WOCCU/USAID projects with FPCU/NACSU in Poland.

Consultant, IFAD. (February 1994 to April 1994)

Evaluated the IFAD HSFP credit project in Jamaica. Emphasis on coffee and cocoa enterprises.

Team Leader and Consultant, WOCCU. (July 1992 to Oct. 1992)

Designed a project for WOCCU and ACCOSCA for financial and institutional strengthening of credit unions in Africa.

Consultant, WOCCU. (May to June 1992)

Developed, in conjunction with WOCCU/African Team, a strategic marketing and business plan for the next ten years for WOCCU African programs.

Team Leader and Consultant, WOCCU. (March 1992 to April 1992)

Reviewed and evaluated WOCCU/USAID project with ACCOSCA.

Consultant, The Ohio State University. (Feb. 1992 to June 1992).

Reviewed macroeconomic and monetary policies and the financial sector in The Gambia.

Consultant, IFAD. (December 1990 to January 1991)

Reviewed and evaluated the IFAD/CDB/ IRDP in Dominica.

Consultant, IFAD. (October 1990 to November 1990)

Reviewed the IFAD/IDB small farmer credit project in Jamaica.

Consultant, The Ohio State University. (March 1988)

Reviewed and evaluated two ongoing rural financial market projects in the Philippines.

Consultant, FAO. (June 1987 to December 1987)

Analyzed and assessed the efficiency and performance of rural financial markets in Sri Lanka for ADB and FAO.

Co-investigator, CARD and USAID/Jamaica. (December 1986 to April 1989)

Co-investigator for the Food Assistance Program Analysis and Evaluation project.

Research Associate, The Ohio State University. (January 1985 to September 1985)

Assisted in evaluation of agricultural and trade policies in Jamaica and the Dominican Republic.

Consultant, The Ohio State University. (June 1983 to July 1983)

Assisted in evaluation of pricing, marketing and credit policies in the coffee and grain sectors of Honduras.