



## Acceptance to the SAI Learning Connection

Congratulations!

Your institution has been accepted to participate in the Sun Academic Initiative (SAI) Program.

As a SAI Participant, your institution can now access Sun's learning management system called SAI Learning Connection (SAILC). SAI Learning Connection will give you access to the FREE / No Cost web courses needed to get **Sun Certified!**

Attached are instructions for you (your students, faculty, staff, employees) to use in order to register and gain access to SAI Learning Connection.

If you have any questions and or concerns regarding the Sun Academic Initiative (SAI) Program, please contact us at: [Contact\\_SAI@sun.com](mailto:Contact_SAI@sun.com)

Thank you and again, welcome to the Sun Academic Initiative Program!

Sun Academic Initiative (SAI) Team

Please follow these steps to register and gain access to the SAI Learning Connection:

1.To access the SAI Learning Connection, please visit the following URL:

<https://sailearningconnection.skillport.com>

2.The SAI Learning Connection requires that you first register by creating a user name and password. From the SAI Learning Connection login page, click “Register” to be taken to the registration page. Please follow the instructions on the registration page to create your user name.

3.Please note that when registering, you will be asked to provide the following information and need to enter it exactly as presented here:

- **Program Name: SAI-US**
- **Program ID: z5c4gf20**

Your **SAI-Program Name and ID** are VERY IMPORTANT. You will need it again in order to avail of the SAI-Discount Certification Vouchers.

4.The SAI Learning Connection has been re-engineered to improve accessibility for disabled users. During the registration process you will be asked if you would like to enable Web Accessibility. This setting is enabled at login and will need to be selected from the login page in subsequent visits to the site.

**5. Don't forget to click the box to JOIN the Sun Developer Network – SDN**

6.When registering, please read and accept or decline the terms of the License Agreement. Once you've agreed to the terms, you will be logged into the SAI Learning Connection and will see the Home page.

7.To access a course, please click the Catalog tab on the top navigation bar. To see the details of the course, please click the title of the course that you would like to access. This will provide you with the course overview/description, skills, audience, and duration. To launch the course, please click on the 'play' button.

8.If you experience an issue on the SAI Learning Connection you will have several options to obtain assistance,

- *Site Help Documentation:* Available by selecting the 'Help' link on the top navigation bar. This will provide assistance in the features and functionality of the site.
- *Live Help:* Available by selecting the 'Live Help' link on the left navigation bar. This will start a live chat session with a support representative to provide assistance.

- Contact Us: Available by selecting the 'Contact Us' link on the login page or the left navigation bar. This will provide you with the opportunity to submit an email outlining your support need.

**When launching a course, you may need to wait a few moments as the course loads. Please do not close or resize the course window until the course has finished loading.**

To receive the fastest possible assistance with technical issues, please provide (email) or have available (live) the following information with as much detail as possible:

- Full Name
- E-mail address
- **Program Name: SAI-US**
- **Program ID: z5c4gf20**
- SAI Learning Connection Username:
- Your School/ University / Institution's Name:
- Operating System
- Browser Type & Version
- Login URL
- Description of Issue/Problem

Please include the steps leading up to when the issue/problem is experienced and include any error messages you receive.

Please provide the following additional information if this is a course issue:

- Course Title:
- Course Code:
- Location of problem within the course (e.g. Module Name and Number, Section, Topic and Page number):

**NOTE:** All support communication will be provided in English.

If you have any questions regarding the SAI Learning Connection, please contact the Sun Academic Initiative (SAI) Team at [Contact\\_SAI@sun.com](mailto:Contact_SAI@sun.com)

Regards,

SAI Learning Connection Team