

Meeting Date: November 2, 2000

Approved: 11/16/00

PRESENT: J. Wiebe, D. Frankl, W. Sternal, S. Ramirez, J. Lister, A. Bloom (Chair),
S. Pollard (for D. Cardoza)

EXCUSED: D. Holland, B. Krilowicz, V. Seaman

1. Announcements
None.

2. Intent to Raise Questions
J. Wiebe asked where can faculty get written information on i-drive, Italk, iBEAM, and GET?

S. Pollard responded that he would send out an email to all faculty with the web address where they can get the information on i-drive. Italk will be operational this coming Monday, November 6, and the information on it will be sent to faculty over the weekend. The documentation on iBEAM is still being worked on. Regarding GET, faculty can go to the site <get.calstatela.edu> to view the page, and can log on as a Guest and use the searchable schedule of classes. Additional information can be obtained from J. Woosley.

A. Modarres asked whether ATS could send out a campuswide message after there has been a system downtime to inform users that there might be a delay in sending messages.

S. Pollard responded that yes, it is can be done, and he will look into the problem of delayed messages.

3. Approval of the Agenda
It was m/s/p to approve the agenda.

4. Approval of the Minutes
It was m/s/p to approve the minutes.

5. Liaison Reports
S. Pollard

- King Hall Lab is in the process of getting a finishing touch and is pretty close to being opened.
- The satellite for the iBEAM project has been installed on the Engineering and Technology building. It should be up and running in about one week.
- i-drive is up and rolling, and have received positive comments from student using it.
- In response to D. Holland's question on Mac training, ATS will conduct training for faculty using Macs in the Winter quarter, in KH D2089, specific dates have not yet been determined. OASIS training on the Mac is no different from using PC's; it uses the same keystrokes.
- The faculty and staff workshops have had good turnouts.

A. Modarres

The Executive Committee has been discussing the implementation of Service Level Standards across the CSU's.

6. 24-Hour Access

The King hall Lab is scheduled to be opened soon and will have extended hours. There is 24-hour access to the Library Databases, campus e-mail, campus modem pool, and through EarthLink. Discussion will continue.

7. Technical Proficiency for Students

Copies of past documentation were distributed, and the committee was asked to review each with respect to revisiting Information Competency.

8. Reevaluation of Technology Support and Service Level Standards

A memo has been sent to College Deans on the refresh of faculty and staff workstations. They are being asked to let us know what software/programs their users need on the desktop.

The minutes respectfully submitted by
Stephen Pollard, Assistant Vice President for
Academic Information Services, IRM