

California State University Los Angeles
2006-2007
Inventory of Educational Effectiveness Indicators

PROGRAM	Have formal learning outcomes been developed?	Where are learning outcomes published?	Other than GPA, what data are used: Direct and Indirect assessments used Que. 25 & 26		What is the process and frequency?	How are the findings used?	Date of last program review for program	What were results of most recent student assessment
			Direct	Indirect				
At institutional level								
BA African American Studies								
BA Anthropology								
BA Art	Yes	no	Senior thesis/project , masters thesis/project , portfolio evaluation, capstone courses.	Student satisfaction surveys, student course evaluations, internship evaluation, alumni surveys, tracking of alumni, identification of at-risk students, analysis of grade distribution, exam of info in dept's database, chair or peer review), curriculum/syllabus analysis, community perception of prog effectiveness, community service	Collect 5-6 yrs, discuss once a year	yes / program modification	2000	New student surveys must be conducted, based on newly formulated Department goals, objects, and outcomes.
BA Asian and Asian American Studies								
BA Child Development	Yes	Yes	WPE, thesis/project , capstone courses	Student graduation/retention rates, Alumni surveys, Tracking of alumni	collect 5-6 years, discuss 1-2 yrs	yes / identify students' strengths, weaknesses	2006/07	As part of the Self-Study Process, a weak assessment was conducted that yielded very little meaningful information.

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BA Communications	Yes		Comp. exams.	Comparison of outcomes with peer institutions, job placement of graduating students, exit interviews, students satisfaction surveys, student course evaluations, internship evaluations, tracking of alumni, analysis of student grade distributions, exam., of info in department's database, and curriculum/syllabus analysis.	collect once a year, discuss once a year)	yes / program modification	2004	at capstone and revisions
BA Communicative Disorders								
BA Economics	Yes	Will be published in Fall 2007.			collect once a year, discuss every 2-3 years	yes / redesign a course	2005-2006	Senior students are able to identify workable research subjects and apply quantitative analysis skills to draw conclusions.

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BA English	No	no	Senior thesis/project , capstone courses.	Curriculum/syllabus analysis	collect every 5-6 years, discuss once in a while (every 2-3 years)	No	2002	That we need to monitor and assess student outcomes more than we currently do.
BS Exercise Science								
BA French, Spanish Chinese Jap	Yes	Yes	Video and audio tape evaluation, portfolio evaluation, pre and post tests in Japanese/French (2007-2008)	Student statisfaction surveys, student course evaluations, community perception of prog effectiveness, input of dept advisory board.	collect more than once a year, discuss frequently (once a year)	yes / identify students' strengths, weaknesses	2004-5	
BS Food Science and Technology								
BS Forensic Sciences								
BA Geography	Yes	hardcopy and program documents			collect every 5-6 years, discuss occasionally (every 1-2 years)	yes / program modification	2003	Program and course modifications .
BA History	Yes	Yes			collect once a year, discuss frequently (once a year)	yes / program modification	2003	Yes
BA Industrial Arts	No	no	n/a	n/a	collect every 5-6 years, discuss never	No	2000	none

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BA Interdisciplinary Studies	No	no	None	Exit interviews	collect every 5-6 years, discuss once in a while (every 2-3 years)	No	2001	Program Review recs: refine development of exit interview as culminating experience; evaluate frequency & usefulness of course work identified by depts to assist student in improving their skills in written and oral communication, math concepts.
BA Latin American Studies	Yes	no			collect every 2 years, discuss occasionally (every 1-2 years)	No	2005-06	Student work was found to discuss expectations.

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BA Liberal Studies	No	No			collect every 2 years, discuss frequently (once a year)	yes / identify how well students are learning	2005	Students need more instruction in writing argumentative essays and in information literacy. The department is working to modify courses to focus on these outcomes.
BS Mechanical Engineering								
BA Mexican American Studies	Yes	No	WPE, thesis/project	Graduate school acceptance rates, graduation/retention rates, other evaluation e.g. peer review, curriculum/syllabus analysis.	collect every 2 years, discuss frequently (once a year)	yes / curricular revision	2005-2006	
BA Music	Yes	Self-Study written in calendar year 2005.			collect more than once a year, discuss frequently (once a year)	yes / identify students' strengths, weaknesses	2006 external accred	Entrance and exit criteria for all levels of applied music were revised.
BA Philosophy	Yes	Department Website. They were developed about a year ago, during our last program review.			collect once a year, discuss frequently (once a year)	yes / revised exams	2005-2006	Yes

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BA Political Science	Yes	no	none	Student course evaluations, analysis of student grade distributions, curriculum/syllabus analysis	collect every 5-6 years, discuss occasionally (every 1-2 years)	yes / redesign a course	??	We modified the BA degree completely, dumping some lower div. courses and adding 4 300-level foundation courses, and then making all the options (4 of them) identical in structure for ease of understanding ...this went into effect in fall 2004
BA Psychology	Yes	Yes	Capstone courses	Graduate sch., acceptance rates, student graduation/retention rates, student course evaluations, tracking of alumni, analysis of student grade distributions, other evaluations, community service/volunteerism participation.	collect never, discuss frequently (once a year)	yes / we just developed learning outcomes	2003	
BA Social Sciences	Yes	Yes			collect more than once a year, discuss frequently (once a year)	yes / program modification	2006	Yes

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BA Social Work	Yes	reported to CSWE accreditation body			collect once a year, discuss frequently (once a year)	yes / program modification	2005	BASW students are prepared for work with clients by the time they enter their field practicum. Students demonstrate cultural competence and recognize the importance of respecting social diversity with client communities.
BA Sociology	Yes		Comp. exam., masters thesis project	Job placement of graduating students, grad sch attendance rates, students graduation/retention rates, exit interviews, satisfaction surveys, course evaluations, alumni surveys, tracking of alumni, peer review and curriculum/syllabus analysis	collect more than once a year, discuss frequently (once a year)	yes / program modification	2004	We revised our program and courses.
BA Theatre Arts Dance	No	no			collect never, discuss occasionally (every 1-2 years)	yes / curricular revision	2004	

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BA TV and Film	Yes	no	WPE, pre-test or post-test for mastery of knowledge, video and audio tape evaluations	Job placement, employer surveys and questionnaires, graduate school acceptance rates, performance in graduate sch., student satisfaction surveys, student course evaluations, internship evaluation.	collect more than once a year, discuss frequently (once a year)	yes / all of the above	2006-07	
BA Urban Learning	Yes	Yes	WPE, national exams, licensure exams, performance assessment, video and audio tape evaluations, capstone courses.	Employer surveys and questionnaires, student satisfaction surveys, student course evaluations, focus group discussions, exam of info in dept's database, other evaluations (chair or peer review), curriculum/syllabus analysis.	collect once a year, discuss frequently (once a year)	Yes	has not had	A ULRN Student Survey was conducted in 2006-2007. Forty six current students composed of juniors and seniors were surveyed. The following is a summery: -Student Background: transfers (89%), female (73.9%), ethnicity (other 71.7%), age mean is 30, bili

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BA/BS Chemistry	Yes	no	Senior thesis/project, masters thesis/project	Graduate school acceptance rates, exit interviews, student satisfaction surveys, alumni surveys, tracking of alumni, analysis of student grade distributions.	collect once a year, discuss occasionally (every 1-2 years)	yes / cannot select more than one		
BA/BS Math	Yes	no	WPE	Job placement, graduate sch acceptance rates, performance in grad sch., student graduation/retention rates, student satisfaction surveys, student course evaluations, alumni surveys, identification of at-risk students, curriculum/syllabus analysis.	collect once a year, discuss frequently (once a year)	yes / introduction 4-day schedules, workshops	2006-2007	1. The program is generally strong 2. The capstone course is not effective in determining outcomes
BS Aviation Administration	Yes	Yes	WPE, performance assessment, portfolio	Employer survey, alumni survey	collect biannually, discuss every 6 years	Yes, program mod, add course, revise curriculum, revise syllabus, revise exam, improve teaching, identify strengths	2006	

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BA/BS Physics	Yes	no	Pre-test or post-test for mastery of knowledge, performance assessment, student conferences, directed research.	Alumni surveys, tracking of alumni, analysis of student grade distributions, curriculum/syllabus analysis.	collect every 5-6 years, discuss once in a while (every 2-3 years)	yes / program modification	2001	Acting on previous assessment we revamped our introductory physics sequence with calculus. We added a 2-hour activity per week. Our recent assessment showed marked improvements in classroom performance and overall course passing rates.
BS Biochemistry	Yes	dept discussing minutes			collect once a year, discuss once in a while (every 2-3 years)	yes / other, please specify all of the above	2005	the general chem lab skills were found to be lacking- we plan to revise the gen chem lab.

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BS Biology	Yes	Yes	pre-test or post-test for mastery of knowledge	Exit interviews, student satisfaction surveys, analysis of student grade distributions, curriculum/syllabus analysis.	collect more than once a year, discuss frequently (once a year)	yes / curricular revision	1999	In evaluating performance of students in quantitative skills, it was determined that the curriculum should be revised to better emphasize development of these skills. The department IAC made 11 specific recommendations, which are now being implemented.
BS Civil Engineering	Yes	department web site. In 2006			collect once a year, discuss frequently (once a year)	yes / program modification	2001	Yes

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2006-2007
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BS Computer Science	Yes	Yes	Comp. exams, senior thesis/project	Comparison of outcomes with peer institutions, job placement, graduate school attendance rates, exit interviews, student satisfaction surveys, student course evaluations, analysis of student grade distributions, exam of info in dept's database, other evaluations, curriculum/syllabus analysis, community of perception of prog effectiveness.	collect once a year, discuss frequently (once a year)	yes / program modification	2001; Accreditation review: 2006	Compared with other students from over 200 institutions taking the MFT (an external assessment test conducted by ETS), our median student is ranked over the 62nd percentile. This is better than last year's result.

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BS Criminal Justice	Yes	Yes	WPE, pre-test or post-test for mastery of knowledge, capstone courses, program review (2007) assessment.	Performance in graduate school, student graduation/retention rates, student satisfaction surveys, student course evaluations, and internship evaluation, alumni survey, tracking of alumni, identification of at-risk students, exam of info in dept's database, other evaluations (chair or peer review), curriculum/syllabus analysis, community service/volunteerism participation.	collect every 5-6 years, discuss once in a while (every 2-3 years)	yes / all of above	2007 - Review is ongoing.	In 2006-2007 we attempted to assess students' knowledge of basic principles of criminal justice, the critical thinking and writing skills needed to express themselves about justice issues, and the level of program accountability in terms of our ability

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BS Electrical Engineering	Yes	Yes	Comp. exams, WPE, national exams, GRE, certification exams, performance assessment, video and audio tape evaluations, senior thesis/project, masters thesis/project, portfolio evaluation, and capstone courses.	Comparison of outcomes with peer institutions, job placement, employer surveys, graduate sch., acceptance rates, student graduation/retention rates, exit interviews, student satisfaction surveys, student course evaluations, internship evaluation, alumni surveys, tracking of alumni, analysis of student grade, exam of info in dept's database, community perception of prog effectiveness.	collect more than once a year, discuss frequently (once a year)	yes / all of the above	2006	We use a two loop process for continued monitoring and alignment of the program educational objectives and program outcomes. The department goes thru ABET accreditation regularly. Please refer to ABET documentation for additional details which are too num

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MS Criminal Justice	Yes	Yes	WPE, GRE, masters thesis/project	Student graduation/retention rates, student satisfaction surveys, student internship evaluation, alumni surveys, tracking of alumni, exam of info in dept's database, other evaluation (chair or peer review), curriculum/syllabus analysis.	collect every 5-6 years, discuss once in a while (every 2-3 years)	yes / all of above	Current - 2007	Our current (2007) program review has concentrated on measures of our undergraduate (B.S.) program, but has also examined our M.S. in Criminal Justice program. The M.S. program offers two concentrations in Administration and Forensic Mental Health.

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MS Criminalistics	Yes	Yes			collect every 5-6 years, discuss occasionally (every 1-2 years)	yes / all of above	Current -2007	Current Program Review (2007) describes the revisions to the M.S. in Criminalistics completed in 2003 (to coincide with the profession's FEPAC accreditation guidelines), the creation of a Minor in Forensic Science in 2007, the approval of the pursuit of
MS Geology	No	no	None	None	collect every 5-6 years, discuss once in a while (every 2-3 years)	No	2004	Students showed demonstrable gains in knowledge
MS Information Systems	Yes	CBE accreditation report (2006)			more than once a year / frequently (once a year)	yes / identify how well students are learning	2006	Our grad students do very well on the national assessment exam. Several have scored at the outstanding level

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MS Kinesiology	Yes	No	Comp. exam., WPE., masters thesis/project .	Graduate school acceptance rates, student graduation/retention rates, exit interviews, student satisfaction surveys, student course evaluations.	collect never, discuss never	No		
MS Math	Yes	No			collect once a year, discuss occasionally (every 1-2 years)	yes / identify how well students are learning	Fall 2006	Yes
MS Mechanical Engineering								
MS Nursing	Yes	program documents 1988			collect once a year, discuss frequently (once a year)	yes / curricular revision	2002	Class size was assessed for quality of instruction and additional sections were added
MS Nutritional Sciences	Yes	American Dietetic Association accreditation report hardcopy			collect more than once a year, discuss frequently (once a year)	yes / program modification	2005	Students generally satisfied with program. Students have entry level Registered Dietitian skills when entering the field.

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MS Public Administration	Yes	No	Comp. exam, masters thesis/project , capstone courses	Exit interviews, student satisfaction surveys, student course evaluations, tracking of alumni, analysis of student grade distributions.	collect more than once a year, discuss frequently (once a year)	yes / other, please specify	2004	please check wtih Dr. Andranovich, former MSPA advisor.
MS Rehabilitation Services	Yes	Yes	Comp. exams, WPE, masters thesis/project , performance data fieldwork competencies.	Exit interviews, student satisfaction surveys, student course evaluations, community perception of program effectiveness, analysis of student pass/fail rates on comps.	collect once a year, discuss frequently (once a year)	yes / program mod, revised syllabi, modify comp exams	2004	Students need opportunities for early fieldwork and this is being incorporated thru program mods. Students are consistently meeting competencies in existing fieldwork. Studnets are passing comp exams at a high rate - about 85-90%.

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2006-2007
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MSW Social Work	Yes	hardcopy CSWE accreditation document			collect once a year, discuss frequently (once a year)	yes / identify how well students are learning	2003	Students felt that the MSW curriculum provided knowledge and skill with serving ethnic minority populations but wanted more curriculum on social work practice with gay, Lesbian, bisexual and transgender clients. We did revise syllabi to include more con
PhD Special Education	Yes	Yes	GRE, qualifying exam, dissertation.	Student satisfaction surveys, student course evaluations, focus group discussions, faculty discussion.	collect every 2 years, discuss frequently (once a year)	yes / other , please specify	2004	NA